# **Visuals in Learning Design**

An Introductory Guidebook with Learning Activities

Royce Kimmons & Spencer Yamada

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**Endorse** 



# Introduction

### What is visual learning design?

Design	Instructional	Design	Pedagog	y Gra	phic Design	Learning Mana	igement	Venn Diagram
Visual Lear	rning Design	Color The	eory	Interview	Layout	Typography	Job Inte	rview



"Design is thinking made visual."

#### Saul Bass

Years ago I gave a lecture during a job interview. I chose a topic, either out of bravery or foolishness, that I had never talked about before—color theory—and I delivered it to a room of aspiring learning designers. They were courteous and engaged, but at the end, one listener raised his hand and asked the all-important question: "So what? What does any of this mean for learning designers?"

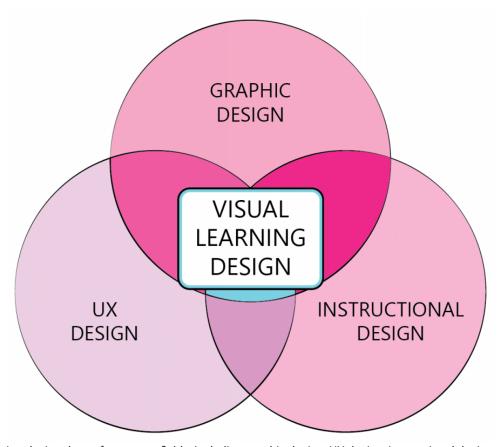
Like a poor designer, I had assumed that the answer was obvious and self-evident, but since that time I have come to realize more clearly just how rare it is for learning designers to think deeply about the visual aspects of their designs and what these decisions mean for learners. The result is that we train students, hire professionals, and lead teams in creating learning experiences without considering the choices we make with our visuals, such as layout, typography, color, etc., or if we do think about these issues as part of our design, we struggle to talk about our choices intelligently and rely instead on gut feelings of what seems good.

I have written this book for learning designers who find themselves in the position of creating visuals for learners, whether that be to help a student learn a concept, to guide an instructor in teaching a course, or to assist a website user in making a decision.

Many of us involved in learning design must draw upon various skillsets developed in different communities of professionals to do what is best for our learners. If I'm building a module in a learning management system, for instance, I'll need to know how to structure and deliver content in a manner that is pedagogically sound, while also using images and graphics in a manner supportive of my learning goals and also ensuring that each student's experience in the module is seamless from start to finish.

Figure 1

Venn Diagram of Visual Learning Design



Visual learning design draws from many fields, including graphic design, UX design, instructional design, and others

This means that to be an effective learning designer, we must straddle various professions, each with their own skills, knowledge, dispositions, and norms.

This also means that we are not only engineers or artists, but a combination of the two wherein we must mix programming, aesthetics, pedagogy, and evaluation together to form good learning experiences (Maina et al., 2015).

Thus, the good learning designer understands how people learn and how to teach them but also understands how to speak to them on a visual, emotional, technological, and behavioral level, guiding them toward learning experiences that are meaningful and rich.

In these endeavors, we are both analytic and synthetic—tearing our designs apart and creating new ones from the pieces—and the complexity of such work means that there is no comprehensive guidebook that can show us every step we should take or what works in every situation.

However, there are some overarching dispositions we should espouse, some general principles that we should follow, and some useful patterns of activity that will help us to be successful learning designers, and this book will attempt to draw your attention to some of these.

For instance, because we are focused on learning, and because learning occurs in the bodies and minds of our learners, this means that we care very deeply about our learners. We are empathetic to them, learner-centered in our approaches, and considerate of them as holistic beings (not just brains-in-vats or robots to be programmed). Because human learning is cognitive, social, and emotional, we employ design strategies and engage in practices that honor our learners as agentic and complex individuals that matter (see Anderson, 2003; Wilson, 2015). We also interact with them through our designs and data practices in ways that are ethical, inclusive, and charitable, eschewing approaches that are dehumanizing or reductionistic.

In short, we as learning designers should be obsessed with and passionate about our learners. We should love them, care about them, and want them to succeed—and we should design with their best interests at heart. This means that what we create pales in comparison to who we create it for and what their experiences with our creations will be.

Underlying principles of empathy (Tracey & Hutchinson, 2019), love (Isenbarger & Zembylas, 2006), and charity should shape our practices in important ways, such as designing to our diversity of learners (Gronseth et al., 2020, Perez, 2000), constantly evaluating our designs, responding humbly to critique, iteratively improving our designs, and so forth, and these core dispositions influence the visual aspects of our designs simply because how our learners interact with the world visually actually matters. Learner behaviors, attitudes, and emotions are shaped by what they see, and our visuals can inspire, encourage, and clarify or (alternatively) depress, frustrate, and obfuscate.

This book will attempt to highlight some of the core practices and dispositions of visual learning design while also providing resources for learners to dig more deeply into related topics. Chapters are organized into three sections:

<u>Principles</u>, which will address theoretical issues related to visual design; <u>Practices</u>, which will provide concrete guidance on what to do; and <u>Projects</u>, which will walk the learner through scaffolded activities for improving design skills.

Chapters will also provide suggested learning activities, which may be used by students in formal classes to have meaningful learning experiences around each topic or may also be used in less-formal ways to help self-directed learners gain more from the text.

Throughout this work, my goal for you as the reader will be to grapple with what good learning design looks like—visually—and to make a plan for how you will move forward in your life and career, ever designing better and better experiences for your learners.

### **Additional Readings**

- "The 3 Stages of Empathy" by Kate Dowler
- "How Visual Design Makes for Great UX" by Marli Mesibov

#### **Learning Activity**

After reading the additional readings, reflect on the following questions in a personal journal or class discussion forum:

- What does visual learning design mean to you?
- · How will this shape what you create and how you create it?

Then, share your reflection with a peer and ask them to give you feedback on the following:

- · What are some of the benefits of your proposed approach to visual learning design?
- What might be some problems, pitfalls, or limitations of such an approach?

Finally, respond to this feedback by reflecting on the following:

 How might you need to adjust or enact your approach to visual learning design in a way that addresses potential concerns?

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# **Principles**

What principles should guide me while using visuals as a learning designer?

Learners



This section explores some basic principles that should guide designers as they create experiences for learners.

Beauty

Visual Aesthetics

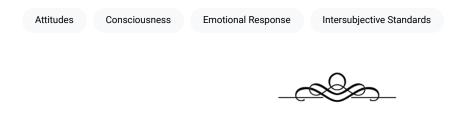


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# **Beauty**

What is beauty, and how does it apply to learning design?



"Beauty is everywhere—you only have to look to see it."

#### **Bob Ross**

Though only one aspect of our aesthetic experiences, beauty has historically been one of the most important and contested (Shelley, 2017), and it is often the first characteristic people think of when they hear words like "design," "art," and "visual." Despite its ubiquitous use in our language and understanding, actually defining beauty and explaining what makes something beautiful can be quite difficult. We all use words like "beauty" and "beautiful" on a daily basis, but we often have difficulty articulating what they mean. Furthermore, two people might disagree on whether something is beautiful, and even if they both think the same thing is beautiful, they may not agree on why it is beautiful. Just as we might say that something is "salty" but not be able to explain what "saltiness" is, beauty is easily recognized on an implicit level but is poorly articulated in an explicit manner.

At a basic level, if something is beautiful, then this implies that we have a positive or pleasing emotional response to it. Beautiful music might make us feel peaceful, a beautiful movie might make tears of joy well up in our eyes, and a beautiful painting might inspire a sense of euphoria or enlightenment in us. Thus, beauty relies on a stimulus-response relationship between an object and our consciousness, and if a stimulating object leads to a positive emotional response, then we ascribe beauty to the object.

However, because stimuli do not always impact people in the exact same way, philosophers have long debated whether beauty has any reality in objects themselves (e.g., by conforming to certain metaphysical realities, such as Plato, Aristotle, and others believed) or is "merely in the mind which contemplates them" with "each mind perceiv[ing] a different beauty" (<u>Hume, 1757</u>). This latter subjective stance is relativistic in the sense that it relies upon the personal,

cultural, and perspectival experience of the observer; but many have nonetheless argued that intersubjective standards of beauty can develop over time as "the long-run consensus of people who are in a good position to judge functions analogously to an objective standard" (Sartwell, 2016). That is, even if things are not beautiful in-and-of themselves, over time people develop consensual attitudes about their beauty that can be accepted as semi-certain (and not purely subjective).

Furthermore, the concept of beauty is philosophically interesting because unlike other perception-inducing experiences in the world, we ascribe beauty to the object itself. For instance, though a fast-food sign might make us feel hungry, we do not say that the sign itself is hungry; yet, if an image invokes pleasure within us, we say that it (the object) is beautiful. For these and other reasons, modern philosophers argue that beauty is an outward-facing celebration of the world wherein "subject and object are juxtaposed and connected," also inviting us to enjoy further experiences, to share, and to connect with others on a social level (Sartwell, 2016).

## **Visual Beauty in Learning Design**

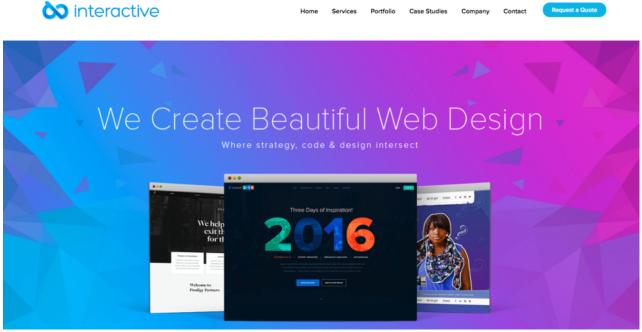
Applying these ideas to visuals in learning design, we should recognize a few helpful principles.

First, though the perception of beauty will always have some subjectivity associated with it, objects can be considered beautiful as they elicit positive reactions in more and more people over time, meaning that as we study how people react to our designs, we can confidently come to say whether they are beautiful or not based on how people are reacting to them.

Consider the screenshots of two websites below, and ask yourself "Which is more beautiful?"

Two Example Websites of Differing Beauty

Figure 1



Example Website A



Example Website B

My guess is that you answered Example Website A, which provides a nice combination of blues and purples on a white background with adequate spacing between elements along with an elegant font. In the years that I have done this experiment with students, I have never had any student say that they believe Example Website B to be more beautiful. This is because though humans are unique, we are often far more alike than we are different. Though you and I might be of different races, genders, or cultures, and though we might have very different life experiences, and our DNA may have millions of differences if compared, that same DNA is nonetheless about 99.9% identical (National Human Genome Research Institute, 2018). We both know what it feels like to be happy, sad, alone, included, joyous, depressed, encouraged, or frustrated. We are not identical, but we have more in common than we typically realize. So, as designers we can conclude that though beauty will always be somewhat subjective, we can nonetheless develop some certainty about what is and is not beautiful in our designs through practice, inquiry, and experience with human learners.

Second, designers should seek to make beautiful products as a means for inviting ongoing, pleasurable interactions with other social beings. When applied to learners, an ugly design is one that discourages learning by causing disconnection, isolation, or discomfort, while a beautiful design encourages learning by promoting connection, pleasure, and belonging.

If a designer claims that considerations of beauty have no place in learning design, then they are implicitly suggesting that pleasure, connectedness, and belonging also have no place in learning. And yet, though these aims are central to some learning theories, such as constructivism and connectivism, even the staunchest behaviorist or cognitivist must operate on the expectation that learners will use their designs and that making these designs pleasurable will encourage greater, more engaged use and (therefore) result in improved learning.

Thus, no matter what learning theory a designer happens to operate from, beauty must be a central consideration as they are designing learning objects and experiences for people who will have immediate physiological reactions to them.

And third, designers should recognize that beauty is not something that learners are convinced of; it is simply something that they experience (or don't). This may seem like an odd (and obvious) thing to say, but it often happens that after a designer has poured countless hours and thought into a product, they can be frustrated with how it is received by the learner and defensively seek to convince the learner of its beauty. I have also noticed a similar

occurrence with educational games, where designers sometimes feel like they need to explain to learners why a game they have made is fun rather than relying upon the learner's word that it is not. Just as a game is fun to a learner or is not, a design is either beautiful to a learner or is not, and no amount of persuasion or explanation after the learner has engaged with the design will change their experience of it being fun or beautiful.

So, when you present a design to a learner or a client, there is never a need to attempt to tell them that it is beautiful. They will make that determination automatically, without any guidance, and without any training. As Kant argued, "I must immediately feel the pleasure in the representation of the object, and of that I can be persuaded by no grounds of proof whatever" (Kant, 1790). This means that any talk of what makes something beautiful must occur in the design of the product and not its implementation or delivery because though our design considerations to make something beautiful might be laboriously intentional, the evaluation of our efforts must always ever be instant and unsolicited.

## The Visual Designer's ARC

Depending on their purpose and context, visual designers generally have three potential purposes behind their designs. They are either (a) appealing to the viewer's aesthetic sensibilities of beauty (e.g., via a work of art), (b) influencing the viewer to remember something they are seeing (e.g., via an advertisement, sign, or notification), or (c) guiding the viewer to comprehend something (e.g., via a table, chart, or graph). These three purposes—appeal, retention, and comprehension—comprise the visual designer's ARC, and the choices a designer makes will depend upon the aspects of ARC that are most important for the current product.

For instance, if you were designing a dashboard with an element to tell a teacher that students were 90% satisfied with their course, you might either (a) make a simple but bold checkmark graphic that subtly shows the percentage in a circular graph without any words, (b) emphasize the actual numeric percentage with a smaller reminder of its meaning with the word "satisfied," or (c) spatially represent the percentage via a bar chart with the descriptive text "90% satisfaction rating" (see Figure 1). In each case, representing elements in different ways (e.g., simple shapes vs. numbers, charts vs. words) will emphasize particular aspects of ARC over others, with the checkmark perhaps being the most appealing but least comprehensible or the large 90% being the easiest to remember but the least appealing.

Figure 2

Example of Emphasizing Different Aspects of ARC to Adjust a Visual Design



Concrete design questions such as "which colors should I use," "should I use labels," or "how large should I make each element" will be shaped by your design goals, with some products requiring greater emphasis on simplicity or beauty and others requiring greater emphasis on complexity or clarity. We will reference the visual designer's ARC in

subsequent chapters (especially the project chapters) because different types of designs will have different goals, and how you design will depend upon those goals, meaning that the same principles and guidelines you use to create a course splash page might not apply to a website, mobile app, infographic, icon, or book cover.

Recognizing these goals also helps the visual designer to realize that though beauty is important, it is not the only consideration guiding what is done, and sometimes decisions about how to make a design beautiful should be tempered with other visual aspects of the design that will also have direct impacts on the learner's experience and ability to learn.

#### **Additional Readings**

- "Why Aesthetics Matter to Learning" by Connie Malamed
- "Color Theory in Experience Design" by Royce Kimmons
- "Aesthetic Principles for Instructional Design" by Patrick E. Parrish
- "Visual Aesthetics: The Art of Learning" by Dennis West et al.

#### **Learning Activity**

After reading "Aesthetic Principles for Instructional Design" (Parrish, 2009) and "Visual Aesthetics" (West et al., 2018), choose a website, mobile app, video game, e-book, or online course to analyze (e.g., Facebook, Twitter, Apple.com, DuoLingo, a Canvas course). Then, in a reflective journal or class discussion forum, address the following questions:

- How does the product's design reveal differential attention to the three elements of ARC?
- How does the design exhibit attention to Parrish's 4 principles of artful instruction (or not)?
- How does the design exhibit attention to West's six foundational aspects of visual design (or not)?
- Does beauty play an appropriate role in the product's design? How could the product be improved in this regard?

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## **Visual Aesthetics**

Dennis West, Bohdana Allman, Enoch Hunsaker, & Royce Kimmons





Instructional design lies at the crossroads of both the educational tradition (instructional) and the artistic tradition (design). Design is, of course, a complicated term due to its operationalized usage in the fields of art and engineering (e.g., graphic design, industrial design, architecture), as well as its universal meanings (Design, 2012). In artistic contexts, design connotes aesthetics as evaluative criteria while in scientific contexts it connotes functionality as evaluative criteria. Instructional design is a bit of both—art and science. An effective learning experience often includes the meeting of instructional objectives, which is part of the science of learning, but also the proverbial "lighting of a fire," or the art of learning. This is the primary value of aesthetics in instructional design: "the bridge between [an instructional] product and the user's emotion and feeling" (David & Glore, 2010, para. 6).

The word aesthetics originates from Ancient Greek words meaning "sensitive," "perceptive," and "to feel" (Aesthetic, 2011). The aesthetic and related ideas have a rich presence in philosophy dating at least as far back as Plato (Pappas, 2016), and more recent thinkers (Dewey, 1934/2005; Robinson, 2010) have applied the ideals of the aesthetic to the domain of learning. An aesthetic experience is one that is "heightened and intensified" (Dewey, 1934/2005, p. 306; Parrish, 2009) and "when [the] senses are operating at their peak" (Robinson, 2010, 5:55), as in when a user is in a state of flow (Csikszentmihalyi & Robinson, 1990). Some argue that this type of intensified, enlivening experience needs to play an increasingly crucial role in modern education. As Robinson (2010) puts it, "We shouldn't be putting [students] to sleep [i.e., anaesthetizing them]; we should be waking them up to what they have inside of themselves" (5:55). While the aesthetics of a learning experience encompass a variety of factors, this paper will focus primarily on the visual aesthetics (or visual design), which includes graphics, images, and a variety of other visual elements in instructional objects (e.g., textbooks, e-learning modules, etc.) that are created by instructional designers.

Within the field of instructional design, we have sometimes observed a hesitation to dwell on visual aesthetics (Parrish, 2009). This hesitation may stem from concern that artistically-approached designs will lack the ability to be replicated (Merrill & Wilson, 2006) or that the artistic elements will serve merely as window dressing—or worse, distraction—that provides no educational benefit to the learner. Additionally, many instructional designers lack training in visual literacy (Clark & Lyons, 2010; Malamed, 2015). Research and practice increasingly recognize that visual design does impact many aspects of the learning experience. It "affects the quality of learning, the value of the communication, and the motivation of the audience members. It leverages the brain's innate capabilities, improves engagement, and satisfies the audience's aesthetic sensibilities" (Malamed, 2015, p. 4).

In the age of highly visual multimedia, "we need guidance on the best use of visuals for learning" (Clark & Lyons, 2010, p. i). This paper aims both to raise awareness of the importance of visual aesthetics in instructional design and to provide some initial guidance for instructional designers in the process of creating and/or evaluating the visual aesthetics of what they produce.

## **How Visual Aesthetics Impact Learning**

We as humans are deeply attuned to aesthetics. Our immediate perception of an object—in our case, a learning design—affects us on a visceral level, instantly making the object attractive or repellant to us (Norman, 2004). This emotional judgment, which occurs much faster than deliberate cognition, frames subsequent thoughts and has a strong impact on our future thinking and actions (Malamed, 2015; Norman, 2004). Ultimately, visual design influences and connects both emotional and cognitive aspects of the learning experience. Quality visual design piques interest, calls attention, and increases engagement and motivation while simultaneously improving communication, supporting cognitive processing of complex ideas, aiding retention, and fostering creativity. The following sections will discuss each of these ideas in more detail.

## The Impact of Visual Aesthetics on Affective Aspects of Learning

Research suggests that the visual aesthetics of an object significantly impact a person's emotional response, both initially and over time. Taking into account a learner's emotional state is becoming an increasingly important aspect of instructional design. Gagne posited that gaining the attention of the learner is the first event of instruction (Kruse, n.d.); and attention and interest, which are interconnected and mutually dependent, are among the first emotional responses influenced by visual design. As learners pay attention to instruction, their interest often develops or changes over time; and that interest, in turn, affects their attention. The level of attention and interest further influences the learner's engagement and motivation to learn and achieve long-term progress in their educational goals (Järvelä & Renninger, 2014). Thus, appealing visual design ultimately affects users' motivation to engage and persist in the learning process (David & Glore, 2010). Each of these emotional states—interest, attention, engagement, and motivation will be discussed in the following section.

Interest. Attention, the mental focus demonstrated by the learner, is directly influenced by both the learner's individual interests and the interestingness of the learning material (Park & Lim, 2007). Learners' individual interests are specific to each individual, and since they are relatively stable, it is often quite challenging to design instructional material or a learning environment that would attend to all learners' diverse interests. On the other hand, situational interest is generated as an outcome of interestingness, or overall appeal. It is an emotional state triggered by specific features, including the visual design of a product or task within a learning environment, and this situational interest directly affects learners' attention (Park & Lim, 2007). This triggered situational interest has great value as it may develop into a maintained situational interest and possibly into an emerging or developed individual interest. The level of interest affects motivation and engagement of the individual learner and leads to curiosity, self-regulated learning, and deeper processing of information (Järvelä & Renninger, 2014).

Attention. Graphics hold attention longer than text, and graphical information is extracted with greater ease than textual information (Malamed, 2015). Aesthetically appealing visual design can capture, hold, and focus the learner's attention and their interest in the content (Haag & Snetsigner, 1993). When learners encounter an instructional product, the visual aesthetics of that product immediately issue an "intuitive invitation" (Haag & Snetsigner, 1993, p. 95)—either positive or negative—into the environment created by that product. This intuitive invitation exists because of the aesthetic impact on both the learner's interest and the learner's immediate judgment about the credibility of the product's content and the usability of its interface (David & Glore, 2010). These immediate judgments and their lasting effects can impact learners' attention, interest, motivation, engagement with the material, and performance on learning assessments (Haag & Snetsigner, 1993). Regardless of the medium, images of people and faces, bright colors, striking shapes, and motion draw learners' visual attention better than text without images (Malamed, 2015), and visuals should serve

representational or explanatory functions in instructional materials to increase interest and attention and to intentionally promote learning (Clark & Lyons, 2011).

Engagement and motivation. Malamed (2015) explained that positive emotions experienced through visually pleasing instructional design or its elements can foster intrinsic motivation, which refers to the desire to learn without an external reward. Park and Lim (2007) found that both cognitive interest illustrations (i.e., graphics that promoted structural understanding of an explanation) and emotional interest illustrations (i.e., graphics that were interesting but irrelevant to the text structure) had a positive impact on promoting learners' motivation toward the instructional material, especially in terms of relevance. Well-designed graphic elements can affect users' motivation to "engage and persist" in the learning experience (David & Glore, 2010). Additionally, aesthetically pleasing objects, including instructional materials, are perceived as more user-friendly than are displeasing objects, and this perception, in turn, affects learner's engagement and motivation (Malamed, 2015).

Emotions influence human attention, motivation, engagement, and ultimately the outcome of the learning experience (Pekrun, 2006). Thus, taking into consideration a learner's emotional state is essential in the process of instructional design. A positive user experience creates a positive emotional state that influences the entire learning process and persists even after the learning event is completed. Activating positive emotions through an intentionally aesthetically-pleasing design contributes to a positive learning experience by influencing attitudes and motivation, increasing students' interest, and strengthening their attention and level of engagement with materials (Malamed, 2015).

## The Impact of Visual Aesthetics on Cognitive Aspects of Learning

In addition to the extensive impact on emotion, visual aesthetics exert a strong influence on cognitive aspects of learning as well (Um, Plass, Hayward, & Homer, 2012). Visual elements do more than make an object look nice; they are an integral component of its ability to communicate the message (i.e., instructional content) to the user (i.e., learner). Simple, relevant, and effective visual design reduces extraneous cognitive processing and provides an additional mental channel for the most important information (i.e., the content) to be processed and retained.

Improving communication. Visuals aid in communication of information in several ways. Visuals facilitate semiotic communication, which is conveying information through symbols, signs, and elements. Visual communication occurs on a much deeper level than common language, cultivates interest, impacts emotions, and brings cultural concepts to mind (Amare & Manning, 2012). Visuals also emphasize details, demonstrate relationships, and improve understanding. Graphics, such as simple icons, elaborate illustration, and complex data visualization, support and facilitate thinking, problem solving, and learning by providing rich and textured language for expressing ideas. (Malamed, 2015). Diagrams or charts quickly communicate relationships, which may be more difficult to convey through text alone. Visuals in general "help learners understand complex text or narration because they convey information about spatial structure," which provides additional meaning (Malamed, 2015, p. 6). This structural organization of an image provides a certain level of scaffolding, which aids in construction of new mental models and facilitates processing and comprehension of the text (Eitel, Scheiter, Schuler, Nystrom, & Holmqvist, 2013).

Supporting cognitive processing. Visual perception is faster than thinking. Our brains devote more resources to processing visual information in comparison to auditory or other senses. If a graphic is clear and easy to understand, visual information can be decoded and processed rapidly (Malamed, 2015). Additionally, the brain processes verbal and visual information differently. When both of these channels—verbal and visual—are activated in a common task, giving the mind "two opportunities to build meaning," instructional products are most effective (Clark & Mayer, 2012, p. 314). For instance, Levie and Lentz (1982) reported in their synthesis of 46 studies that students who read illustrated text learned approximately one-third more about the specific points that were illustrated than students reading text alone.

Not all images are equally effective in supporting learning and creating a deeper understanding, however. The implementation of graphics ranges from simple diagrams that support textual content to rich visual illustrations that may increase motivation but may fail to promote learner comprehension. Clark and Mayer (2012) noted that images are usually most effective when they either eliminate extraneous elements or highlight the most relevant ones, but there is no simple formula that can be used to design or select visuals that improve learning and performance in all situations.

Clark and Lyons (2010) further suggest that the learning value of a visual depends on three factors: (1) features of the visual itself, (2) the goal of instruction, and (3) the learners' differences, which go beyond the visual elements discussed in this paper. They introduce a comprehensive framework where features of graphics include the surface features (salient characteristics of the piece), communication function (decorative, representational, interpretive, etc.), and psychological function (support attention, minimize cognitive load, build mental models, etc.). The goal of instruction factor refers to the idea that different types of visuals are needed to effectively support learning of different content type (facts, concepts, processes, procedures, and principles). The learners' differences factor suggests that it is learners' prior knowledge of content, rather than their learning style, that most affect the value of graphics. For example, novice learners benefit much more from added graphics than do more knowledgeable learners because they have already formed internal visual imagery related to the content (Clark & Mayer, 2012). Clark and Lyons (2010) explain that it is important for instructional designers to understand these guidelines as the effective use of visuals varies depending on the unique mix of learners, specific learning goals, and content to be learned.

Retention of information and memory. Effective visual design supports not only initial cognition but also retention of the material. Images capture and hold attention longer than text, and concrete things are typically remembered better than abstractions (Malamed, 2015). Retention is best aided when the information has a "high correspondence to the verbal message" (Levie & Lentz, 1982), increasing the likelihood that visual information will be stored directly in the long-term memory of the learner (Haag & Snetsigner, 1993). For this reason, an effective use of visuals aids retention while an ineffective use of visuals can actually distract the learner from the intended learning outcomes (Clark & Mayer, 2012; Haag & Snetsigner, 1993). Additionally, some types of graphics, such as graphs, diagrams, and infographics, facilitate the process of making inferences and serve as an external memory aid through an intentional and meaningful organization of information (Malamed, 2015).

### The Impact of Visual Aesthetics on Creativity

Visual aesthetics have a somewhat indirect, yet profound impact on creativity through stimulating positively valenced emotions, or positive affective response (Isen, 2002). In a way, creative thinking is the nexus where affective and cognitive aspects of learning meet to produce something truly wonderful: the ability to use both understanding and feeling to solve existing problems and expound, extend, question, and in turn create something unique and new. As mentioned earlier, emotions regulate how we solve problems and perform tasks. Negative emotions, such as anxiety, fear, and even anticipation, focus the mind and narrow concentration, leaving people less susceptible to interruption or distraction (Norman, 2002). Having the proper amount of negative emotions (e.g., facilitating anxiety) may help a learner focus and do their best; but when the negative affect is too strong, as in a case of debilitating anxiety, performance is inhibited (Isen & Reeve, 2005; Moyer, 2008). Positive emotions, such as enjoyment, interest, and inspiration, broaden the thought processes and enhance creative thinking. This state of mind is conducive to learning, problem solving, and innovation because positive emotions enable more flexible and adaptive thinking, which aids in accomplishing difficult tasks (Isen & Reeve, 2005; Norman, 2002). In fact, many studies indicate that "positive affect promotes flexible, adaptive thinking that is creative and at the same time effortful, effective, thorough, and responsive to the details of the problem and the context" (Isen, 2002, p. 57). Pekrun et al. (2006) also proposed that the pleasure students feel when learning, which may be in part induced by an enjoyable aesthetic encounter, correlates positively with their experience of flow, or a complete immersion into an activity. As suggested by Csikszentmihalyi, this state of flow brings about creative thinking and innovation (1996).

In sum, visual aspects impact emotion, cognition, and creativity. These influences are circular and recursive. Emotions impact cognition and cognition impacts emotion; both influence creativity, and creativity, in turn, fosters deeper thinking and increased positive affect. Visual design is admittedly only a part of this process, but research suggests that its impact on learning is indeed significant.

## **Improving Instructional Design through Visual Aesthetics**

While an instructional designer needs to attend to all aspects of the design, Gibbons (2014) reminded us that "everything depends on what the designer chooses to see as being important" (p. xx). The implication is that a designer may be inclined to focus or specialize on particular elements of the design, such as the content, the media, or the strategy. Often, however, the instructional designer does not have the luxury of outsourcing the visual-aesthetic aspects of the design. This can be problematic if the designer feels "that visual literacy belongs to the domain of a talented few" (Clark & Lyons, 2010, p. xiii) and does not feel qualified. For this reason, we are providing this section as a brief guide to instructional designers to aid in their efforts to create and evaluate the aesthetic quality of visual elements in their designs.

In instructional design, visual aesthetics refers to "the integration of individual visual elements that combine" to "promote communication between the student and the program in order to cultivate learning" (Haag & Snetsigner, 1993, pp. 92-94). There are six foundational elements of graphic design that every instructional designer can use to guide the visual design of their object: (1) fonts, (2) colors, (3) organization, (4) iconography and semiotics, (5) theme, and (6) appeal. These elements do not represent a comprehensive list but are intended as a starting point for further investigation in evaluating and improving the visual aesthetics of instructional designs.

#### **Fonts**

The font, or typeface, chosen for the text deserves careful consideration since it can affect readability (Poole, 2012; Malamed, 2015) and impact emotions (Koch, 2012). Fonts can also contribute to or reduce visual clutter by controlling how many typefaces and styles of fonts are used in a single design. Typically, two complementing typefaces are a good standard to work from—a headline font that may be more decorative and a text font that is more readable (Kliever, n.d.). When choosing fonts, the most basic feature to consider is whether the font is serif or sans-serif (see Figure 1). Which type of font is more readable depends on the type size, quantity of text, and the audience. Young readers may find the letterforms in sans-serif fonts to be more identifiable, and sans-serif fonts can be more legible at small sizes. Serif fonts have a more classic and familiar feel and may be more comfortable to read when used for long text entries (Poole, 2012).

#### Figure 1

A serif is the bracket terminating a stroke of a character in a serif font as circled. A sans-serif font is without that feature.





- Left-justify text, make it large enough to read, keep size and style uniform; centered text is rarely appropriate outside of headings
- Select a theme-appropriate font (comic sans for learning about medical treatments is probably a bad idea)
- The more prevalent a font is in your materials, the less-complex it should be; a swirly font might be used for a logo, and a somewhat wavy font might be used for headings, but a simple font should be used for the main content; just because a font exists does not mean it should be used
- Use variation sparingly (e.g., bold, italics), and only when it adds to the meaning of the content; your purpose for variation should be clear (e.g., a callout box for a key concept); 90-9-1 rule? 90% of your text should be simple, 9% can be somewhat fancy, and 1% can be extra fancy
- Never use different fonts for the same type of content; two fonts is okay if one is used for headings and the other for body text; three or more fonts is almost never advisable

#### Colors

The message and emotion can be influenced by the choice of color (Malamed, 2015). As well as impacting emotion, colors also have cultural significance of which designers should be cognizant when creating designs with an international audience (Madden, Hewett, & Roth, 2000). A defined color palette can enhance the visual language as well. For usability purposes, a color can become associated with a certain task or type of content which will aid the learner in navigating as well as in interpreting the meaning of figures and drawings. Furthermore, research shows that the use of certain colors and applying emotional design principles to learning materials can induce and maintain positive emotions while viewing instructional materials, which in turn facilitates learning (Um, Plass, Hayward, & Homer, 2012).

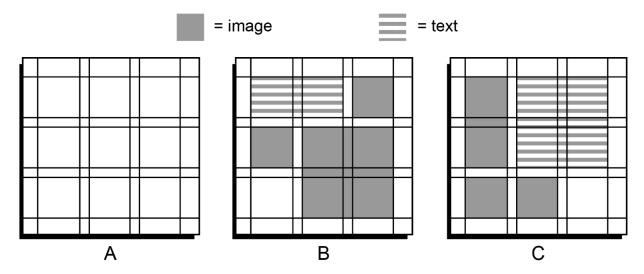
- Select a color scheme, monochromatic, etc.; you should generally pick one color as your primary color, coupled with a white, cream, or light gray for backgrounds, and then only use one to three additional colors as accents
- Choose a palette, use existing tools like <a href="http://color.adobe.com">http://color.adobe.com</a> to find community-generated palletes or to generate a pallete directly from a pleasing or related image
- If gradients in material elements are to be used, they should be subtle, avoiding stark shifts
- · High-contrast colors are helpful for drawing attention, improving accessibility, and reducing color

## Organization

Every element on a screen or page in an instructional object requires the attention of the learner in order to process. Any unimportant or distracting elements must be diminished or removed so that distraction or confusion may be eliminated. Consistent placement of related elements from page-to-page aid in orienting the learner on where to find content (Müller-Brockman, 1996). A typical method of accomplishing this in graphic design is to develop a grid system, as shown in Figure 2, that will be followed throughout the publication. The established grid will standardize the placement of text and images into patterns that will become predictable to the learner and will reduce the cognitive load required to orient themselves each time a new page is encountered, thus greatly improving usability. In addition to a predictable layout, any embellishment on a shape or graphic element, such as an outline or drop shadow potentially adds to the visual clutter of the page. If such elements aren't justified by the needs of the visual presentation it is important to recognize that they may distract from the message.

#### Figure 2

A grid system defines the alignment of margins and columns, and it standardizes placements of text blocks and images in a layout. Page A represents a blank page with grid guides that will be invisible in the end product. Pages B and C show two layouts using the same grid system that establishes a pattern for predictable placement of text and images while providing the designer flexibility in their arrangement.



These organizational aspects of aesthetics reduce the negative emotions a learner may feel when they are presented with materials that are difficult to visually navigate in order to find needed information (Clark & Lyons, 2010; Malamed, 2015). In order for cognition to be focused on the content and metacognitive processes required for assimilation, visual design should focus on minimizing the cognitive load required to navigate and interact with the medium (Kirsh, 2005). Thus, "usability, simplicity, and clarity" (Kirsh, 2005, p. 148) emerge as guiding principles of effective visual design.

- Use a grid
- Organize your content according to your culture's reading direction (left-to-right, top-to-bottom)
- · Use borders, lines, and horizontal rules carefully and only to intentionally disrupt your viewer's flow
- Avoid mixing 2d and 3d elements, and recognize that layered or stacked content conveys a sense of importance (we focus on what is on "top"); shadows convey a sense of depth that can be helpful or confusing

#### **Icons**

When using icons and symbols, it is important to make sure that they are easily understood. If the audience isn't well versed in the visual language, there must be a legend provided to orient the learners. Visual design concerns the semiotic communication that occurs with symbols, signs, and elements. It cultivates interest, impacts emotions and brings cultural concepts to mind. When choosing graphics to embellish or enhance an instructional design, a knowledge of the audience and cultural implications of certain graphics or symbols is important. Unintended messages might be conveyed which could distract from the purpose of the design (Amare & Manning, 2012).

- Use them to draw attention to commonly used or important elements; supplement with brief text descriptors (preferably action words) when they are used as buttons
- Make icons minimalist and intuitive; as a rule, the larger the icon the more detail you can include (compare Mac OS X dock icons to Google Docs interface icons)
- Make icons universal in your product (don't use multiple "user" icons), monochromatic, and scalable with transparent backgrounds (to allow for reuse and application in various settings) (.svg, .ai for scalability; .png for transparency)

#### Theme

A theme coordinates organization and all graphical elements into a unified whole. It influences a selection of fonts, colors, and images used in the overall design (Malamed, 2015). A well-elected theme can cement the message of an instructional object. The theme can transport the learner into the world of the subject matter. For example, cursive headline fonts, earth tones, and parchment paper patterns would be appropriate for a course teaching the plays of

Shakespeare, whereas sans-serif fonts, saturated primary colors, and images of planets may be appropriate for teaching about space exploration. A theme may add intuitive reinforcements to the message of the learning object and adds to the overall aesthetic experience of the design (Malamed, 2015).

- Know your audience (the A in ADDIE)
- Connect your colors, layout/organization, fonts, etc. to tell a common story (e.g., Comic Sans should not be used for a technical subject)

#### **Appeal**

Ultimately, one of the most useful questions instructional designers can ask of their work is if it is appealing to them or not. An individual who is not trained as a graphic artist might discount their ability to judge the aesthetic quality of their work, but they still have the ability to decide the assortment of clothes they wear from day to day. In reality, many creative individuals simply strive to make things that they personally like. In the process of doing so, they serendipitously generate materials that appeal to others' sensibilities as well.

- · Aesthetic responses are intuitive, aesthetic design is not
- · Take a break, similar to olfactory overload, and come back later
- Put your design in front of people, watch how they use it, and listen carefully to their initial reactions (if you have to argue for the merits of the design to them or explain how they should use it or feel while they are using it, then it is a bad design)
- Attention should be drawn to your theme, not the design itself; elements that are distracting or self-focused should be avoided

#### **Conclusion**

Considering the ultimate aim of any instructional object to be the optimum learning for the student, the aesthetic appeal of that object must be purposefully considered by the instructional designer. Otherwise, their inattention to the visual aspects of their work may result in a product that distracts the student from the message being communicated and fail to motivate them to further learn. Visual aesthetics may present a beneficial service to the learner if they are tailored to provide a positive emotional experience. This positive emotional experience will then aid in increasing interest, motivation, cognition, and creativity. Although many instructional designers may not view themselves as graphic artists, attention to common details such as fonts, colors, icons, theme, and appeal will go far in providing an aesthetically appealing learning experience. This article was intended to raise awareness of the importance of visual aesthetics in instructional design, to pique interest in the topic, and give initial guidance. The authors encourage instructional designers to seek and develop their skills of the best use of visuals for learning. We strongly recommend great resources, such as Design Aesthetics for the Web on Lynda.com, Graphics for Learning by Ruth Clark and Chopeta Lyons (2010), and Visual Design Solutions by Connie Malamed (2015).

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# **Practices**

What technical knowledge and practices should I know and follow?



Design Blogs	
Design Guides	
Image File Formats	
Color Use	
User Interface Design Kits	
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# **Design Blogs**

How can I stay current on what's happening with visual learning design?

Learning Guild



"We cannot solve our problems with the same thinking we used when we created them."

#### Albert Einstein

Modern design is dynamic, and practices are always evolving. For this reason, blogs tend to be the best place to find current guidance and suggestions on how to make products that look good and operate well.

The best way to stay abreast of what's happening in UX and LX design is to find blogs that highlight professionals' activities that relate to you. The list below is a non-exhaustive list to get you started.

#### Table 1

A List of Popular Design Blogs Relevant to Learning Design

Name	Location
52 Weeks of UX	https://52weeksofux.com/
A List Apart	https://alistapart.com/
Boxes and Arrows	https://boxesandarrows.com/
Learning Guild TWIST	http://twist.learningguild.net/

Name	Location
SHIFT eLearning	https://edtechbooks.org/-olb
Simply Secure	https://simplysecure.org
Smashing Magazine	https://edtechbooks.org/-WLia
Usability Geek	https://usabilitygeek.com/
UX Booth	https://www.uxbooth.com/
UX Collective	https://uxdesign.cc/
UX Matters	https://www.uxmatters.com/
UX Movement	https://uxmovement.com/
UX Myths	https://uxmyths.com/
UX Planet	https://uxplanet.org/

# **Learning Activity**

Read at least one new blog post each week. Then, in a reflective journal or class discussion forum, address the following questions:

- What was the name and topic of the post you read?
- What valuable information or perspective did the post provide that may help a reader improve their design?
- What was missing, or how might the post have been improved?
- What are your takeaways?



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# **Design Guides**

Where can I go for specific guidance on individual design elements?





"If I have seen further it is by standing on the shoulders of Giants."

Sir Isaac Newton

Many large companies have the difficult task of organizing UI, UX, graphic, and instructional designers around common projects, spanning lengthy timeframes, different departments, and varying project goals. This is further complicated in the cases of companies that provide products that external designers work on as well, such as the case of software and mobile applications created for Microsoft, Apple, or Google-based devices. For instance, Apple's success as a company has largely been determined by their ability to make highly-usable devices and software, but as they open up the design process to third parties via their app store, they must also maintain some standard tonal and quality assurance measures so that whenever someone uses an iPhone app they are getting a quality "Apple-like" experience, no matter who the developer of the app happens to be.

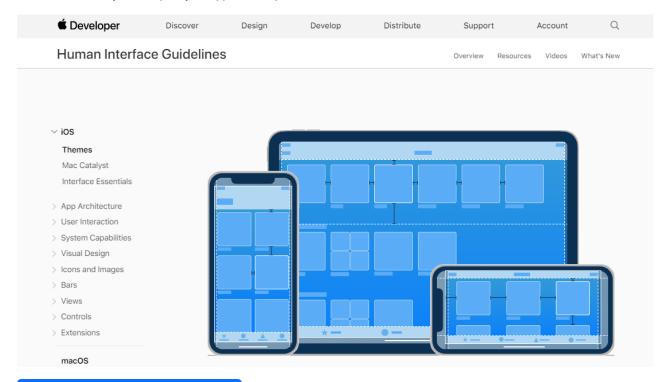
To maintain some semblance of uniformity and commonality, these companies often create design guides, which provide specific instructions on the "Dos" and "Don'ts" of design in their environments. These design guides are very helpful for designers in a variety of settings and are not wholly unique to the company. That is, a design guide created by Google might be similar in many ways to a design guide created by Apple, and designers can either choose to explicitly follow one of these guides or look deeper and seek to understand the common elements of these design guides that constitute quality design across platforms and environments.

Design guides are also useful for designers because they are very explicit in practical elements of design, such as how much padding to put in a button element, when and how to use shadows, when and how to use colors, and so forth. This can make life easier for designers who find themselves having to make hundreds of decisions that they may not have explicitly thought through previously, such as how large to make fonts and why. They can also provide explanatory support for designers when they must explain their decisions to clients.

Below I will provide links to some of the best free design guides available so that you can explore them to determine how you can use them in your designs and also search for common principles and practices across each.

## **Apple Human Interface Design**

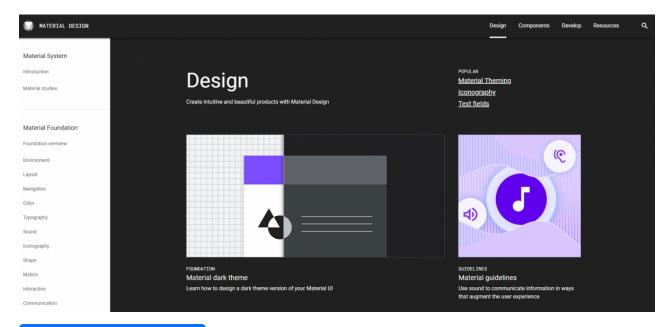
Apple's Human Interface Design is provided primarily to software and app developers to help ensure that their products match the tone, style, and quality of Apple's own products.



**Explore Apple Human Interface Design** 

# **Google Material Design**

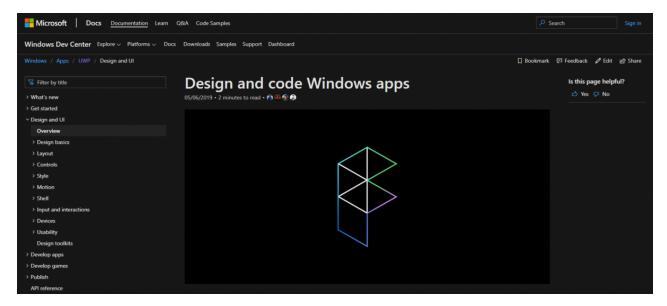
Material Design was created by Google to guide designers in the development of products across various "materials." This includes websites, apps, print materials, etc.



**Explore Google Material Design** 

# **Microsoft Design**

Microsoft Design and standards for Windows apps are meant to ensure that apps built for Windows-based computers and phones are uniform and of high quality.



**Explore Microsoft Design and Coding for Windows Apps** 

### **Learning Activity**

Spend at least 20 minutes exploring each of the three design guides mentioned above. Then, in a reflective journal or class discussion forum, address the following questions:

- · Which design guide resonated most with you in terms of visual style and why?
- Which design guide did you find to be most useful and why?
- What commonalities and differences did you notice between the different approaches to design?

Open this <u>shared Google Spreadsheet</u> and contribute one row of information, where you (a) ask a visual designrelated question, (b) answer the question from each of the design guides' perspectives, and (c) summarize a common principle derived from them.

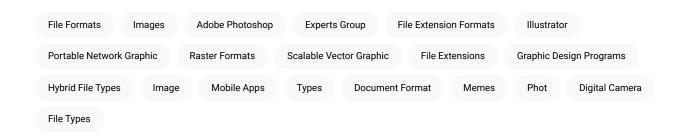


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# **Image File Formats**

What do all of these different image file formats and extensions mean, and why do they matter?





"Incomprehensible jargon is the hallmark of a profession."

Kingman Brewster, Jr.

If you have done any work with images or graphic design programs, you may have noticed that they use a variety of file extensions representing different file formats, such as .jpg, .png, .gif, .ai, .pdf, and so forth. Though the differences between these formats may not make much sense on the surface, some basic understanding of how image files are saved and processed will help you to understand how to use these file extensions to your advantage.

For starters, there are two basic categories of image file types: raster and vector (see Table 1). Raster images rely on a grid of pixels to represent images, while vectors rely upon mathematical equations connecting points on a geographic plane. In addition, hybrid file types also exist that allow designers to combine raster and vector graphics together. This chapter will briefly explain the differences between these file types, their benefits and limitations, and when to use each.

#### Table 1

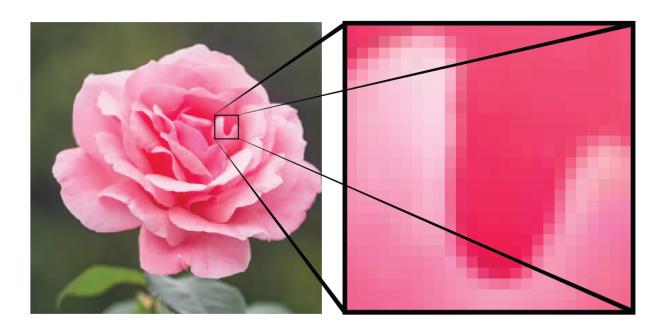
#### Common File Extension Formats with Notes

File Extension	Format Name	Туре	Web / App Compatibility	Notes
.jpg/.jpeg	Joint Photographic Experts Group	Raster	Yes	
.png	Portable Network Graphic	Raster	Yes	Only raster that can be transparent
.gif	Graphical Interchange Format	Raster	Yes	Only raster that can be animated
.svg	Scalable Vector Graphic	Vector	Limited	Only non-proprietary vector format
.ai	Adobe Illustrator	Hybrid	No	
.psd	Adobe Photoshop	Hybrid	No	
.xd	Adobe XD	Hybrid	No	
.xcf	Gimp	Hybrid	No	
.sketch	Sketch	Hybrid	No	
.pdf	Portable Document Format	Hybrid	Limited	More compatible than other hybrids (at least for viewing)

## **Raster Formats**

Figure 1

Example of a Raster Image



Raster images are likely the types of images that you have had most exposure to. Any smartphone or digital camera that takes a photo saves it as a raster image, such as a .jpg or .png. Memes you see online are raster images, and so are almost all of the images that you see on websites and mobile apps.

A raster image is simply an image that stores data as a collection of pixel colors. If you think of an image as a two-dimensional array of pixels (e.g., 100 pixels wide and 100 pixels tall), then a raster image will save the color of each of those 10,000 pixels (e.g., the position [1,1] should be pink, the position [1,2] should be green). This is why smartphones and digital cameras will often boast about how many megapixels their cameras allow: it dictates how high-resolution of an image you can capture.

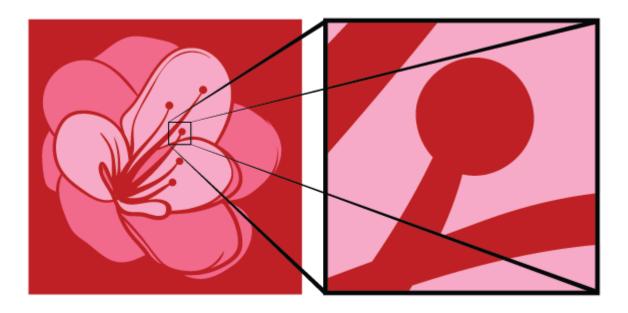
Saving images as raster images is useful because it means that any device or program viewing the image should be able to display it properly, and some file formats can even compress images by combining nearby pixels of similar colors together, thereby reducing data redundancy and file size.

The major problem with raster images, however, is that they can only be resized in a lossy manner, meaning that if you attempt to make them larger, they will become fuzzy, and even at times when you make them smaller, they will become distorted, because the program you are using must make decisions about which colored pixels to keep and which to delete, when to erase a border, and so forth. Be that as it may, raster images remain the most popular types of image file formats simply because they are easy to share and universally viewable, and if you are going to share your work with others, there will always be situations when you will need to convert your files to raster images.

### **Vector Formats**

Figure 2

Example of a Vector Image (Floral Vectors by Vecteezy)



Vector graphics, on the other hand, are comprised of specific points on a geographic plane connected by line segments and curves, much as if you created a mathematical grid of dots and had a computer connect the lines for you.

This means that when you view a vector image on a screen, your computer is rebuilding the view of the image for you, no matter how much you zoom in or out on the image, and the great benefit that vector graphics have over raster graphics is that they can be infinitely resized losslessly (without becoming fuzzy). They can also be relatively small in file size, when compared to raster images, because a simple vector could be resized to fill an entire page with a few lines of code, whereas a raster image would need to store the color for every pixel on the page.

One problem with vector images, though, is that they are more complex to create than raster images, especially if you are attempting to replicate minute, photorealistic details. For this reason, vector graphics are often used as the source

files for graphical projects that may need to be resized, such as icons, graphs, and fonts, but are not used for photographs.

Another problem with vectors is that they are less compatible with a variety of devices and programs. Web browsers now have some vector display capabilities (via .svg and HTML5), but because vectors rely upon programs to interpret the mathematical equation for displaying the image, this may require significant processing power and may not yield identical results across all programs (especially when graphics become increasingly complex). Thus, vectors remain widely used in the graphic creation stages of a project (e.g., when images may need to be resized or adjusted), but they are typically then exported for viewing as raster images at some point to allow for reliable compatibility in final products.

### **Hybrid Formats**

Hybrid formats are simply file formats that allow for vector and raster images to be mixed together in the same file. This approach is common in graphic and UI design applications, such as Adobe Illustrator and Sketch, where the designer must work with both vector and raster elements at the same time.

Hybrid formats receive all of the benefits of both raster and vector formats, but they also receive all of the barriers as well. While working in a hybrid document, such as an .ai file, you can resize vector components in the file losslessly, but you cannot do the same with raster components. Similarly, if you want to share your work with someone else, you may find it difficult for them to open your file and see everything the way you do because this will depend upon their program version, settings, installed components (such as fonts), and so forth.

Thus, hybrid formats are great for designers to work with, because they allow designers to make full use of both vector and raster components, but once it comes time to share your work, you will typically need to export your project in a raster format.

### **Resolutions**

Since we've mentioned resizing, fuzziness, and file size, it is also worthwhile to gain a brief understanding of how resolutions work. Resolutions are expressed in several ways, but the most common is DPI or "dots per inch." In the case of a raster image, this means that the program you are using will save and show the image with that number of colored pixels for each inch of screen or print space. So, if an image is 100x100 (width x height), this means that it will be 100 pixels wide and 100 pixels tall.

Figure 3

Example of Pixel Widths



Most web browsers nowadays are designed to show web pages that are roughly 1,000 to 1,200 pixels wide for laptops and about 360 pixels wide for smartphones. For instance, if you are viewing this web page on a full-size computer, then this sentence will be about 1,000 pixels wide, while if you view it on a smartphone, it will be considerably smaller.

One important thing to understand about resolutions is that they can be adjusted to show images at different sizes, but they cannot be used to make a small raster image larger (without making it fuzzy). Movies—where detectives use magic imaging software to "enhance" photographs—are currently fictional (though there are some advancements in AI that suggest this could be a possibility in the future). At present, however, computers cannot magically create detail where there is none. This means that if you download a small raster image from the web and want to use it in your project, you will not be able to use it in any manner larger than the original file (without it being fuzzy).

## **Choosing a Hybrid or Vector Format**

The hybrid or vector format you use will be determined by the editing software you choose and will be the format used for saving any original project files. So, the bigger question is which software you should use. This depends on your project goals and your role in the project. If the scope of your work is to only create visual mockups for a website, for instance, then you might use Adobe Illustrator or Gimp, but if your scope is to also show interactivity, then you might use Adobe XD or Sketch.

Guiding you in making this decision is beyond the scope of this book because it will also be influenced by constantly-changing affordances of each tool as well as what tools you have available to you as an employee or student. As a result, the best answer I can give you here is just to do your homework, try some different tools, and decide from there.

Because we need some common platform for communicating for the remainder of the book, however, I will focus on Adobe Illustrator simply because (a) it is commonly used by professionals, (b) skills and processes developed in Illustrator are readily transferrable to other software, such as Sketch or XD, and (c) Illustrator provides more options for visual editing than any other tool, which is the emphasis of this book.

## **Choosing a Raster Format**

As you may have noticed from the table above, none of the common hybrid formats used by designers are directly compatible with web or app viewing. This means that if you create an infographic in Illustrator, for instance, then you will need to export it into a raster format in order to show it on a website or to include it in an app. As the table suggests, the three most popular file formats for universally sharing image files are .jpg, .png, and .gif, but it is often not clear to novices which of these three to use when they are exporting.

Each of these file formats has its own complex benefits and limitations that can be somewhat situational, but without digging too deeply into the technical aspects of each format, here is a simple workflow to follow that will help you make the right choice for your export file format 99% of the time.

**Table 2**Workflow for Choosing a Raster Export Format

Step	Ask Yourself	Outcome
1	Is your image animated (have motion)?	If <b>yes</b> , then use <b>.gif</b> .
2	Does your image have a transparent background?	If <b>yes</b> , then use <b>.png</b> .
3	Is the majority of your image photographic in nature or comprised of drawn shapes?	If <b>photographic</b> , then use <b>.jpg</b> . If <b>drawn</b> , then use <b>.png</b> .

As the table suggests, the most subjective part of this workflow comes into play with Step 3, and at that stage either .png or .jpg will work, but one might just look better than the other or provide a smaller file size. File size becomes increasingly important with large images used in web-based applications but may not be important in other settings. At any rate, you can test the export in both formats and see which one looks better and which is smaller before making your final decision.

Learning Activity
You are creating an icon for your app or website, and the icon needs to have a transparent background. Which image format should you use?
.bmp
.jpg
.png
tif
You are creating an icon for others to use, and the icon needs to be scalable. Which image format should you use?
.gif
.jpg
.png
.svg
Which format can be used for animated images?
.bmp
.gif
.jpg
.png
What does dpi stand for?

data pe	er iteration
dots pe	er inch
decipho	erable pixel image
dimens	sional pixel integer
Which of the follo	wing is a reasonable set of pixel dimensions for a large icon on a website?
1x1px	
10x10p	)X
100x10	)0px
1000x1	000px
	wing is a reasonable set of pixel dimensions for a banner image on a web page (e.g., a accompanies a news story and spans the page)?
2x1px	
8x4px	
100x50	)px
800x40	00px
n pixel dimensior	ns, what do the two numbers represent?
width x	height
width x	depth
height	x depth
height	x width
	00 x 100 at 100 dpi/ppi and it is scaled up to be 4 inches wide without changing the o you know about the image?

it looks the same
it is clearer
it is fuzzier
you don't know anything based on this information
If you have a first image that is 100 x 100 at 100 dpi/ppi and a second image that is 100 x 100 at 200 dpi/ppi, what do you know about the two images?
the first image has more visual data (pixels or file size)
the second image has more visual data (pixels or file size)
the two images have the same amount of visual data (pixels or file size)
the amount of visual data is not discernible from the provided information
You download a jpg from the internet that is fuzzy. What can you do to make it clearer without changing its visual size on the screen?
switch it to CMYK instead of RGB color
adjust the dpi/ppi down
convert it to a png
none of these will make it clearer

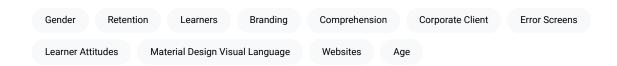


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### **Color Use**

### How should I approach using color in my designs?





"Color is my day-long obsession, joy, and torment."

#### Claude Monet

Outside the visual arts, color is rarely discussed by professionals in systematic ways; among UX and LX designers, color is generally approached in a strange give-and-take between technical prescription and intuitive preference. For instance, the color system outlined in Google's (n.d.) material design visual language provides precise guidance on how to generate a color palette from your primary color, what to use secondary colors for, and what colors are typical for specific elements (such as error screens), but it does not provide designers any guidance on what primary color to pick in the first place, when to use different types of color palettes (e.g., analogous, complementary, triadic), and why. This is likely because, when designing for a corporate client, designers are generally constrained by the preexisting branding requirements of the client (e.g., "our brand is periwinkle") and must work from a particular color starting point when making designs.

But designers must also often counterbalance their own and their clients' everyday assumptions and receive wisdom about color in order to create the best designs for end users and learners. For instance, early in my professional experience creating websites for clients, I delivered a mock-up that I thought looked good and met the client's requests perfectly. Frustrated with what he saw, the client furrowed his brow and slowly replied, "Yes, but I need something that pops." This, in turn, frustrated me, because the only explanation he then provided would result in what I thought would be a terrible-looking design. "What does 'pop' really mean?" I thought. And "How can I fix the design to be something

that the client likes and something that I'm proud of?" And, perhaps most of all, "How can my client and I communicate about color in more meaningful ways?"

Beyond this need for designers to meaningfully communicate with clients, color also plays an important affective and cognitive role in learners' experiences. Various studies have shown that color-use influences learner attitudes, comprehension, and retention (Gaines & Curry, 2011). Some of these influences are broadly universalizable, others are contextual to the learner's age, gender, or culture, and others are contextual to the subject matter or learning objectives being targeted. Furthermore, there might be multiple right or useful ways to use color in a particular design project, and inappropriate or ineffective color-use in one project might constitute optimal use in another.

For these reasons, clear and reliable guidance on the what, how, when, and why of color-use in UX design is difficult to come by, and the problem of effective color-use is a prime example of why UX design cannot be approached purely as a science nor as an art but as a craft that synergistically merges the two. Toward this end, I will begin in this chapter by briefly providing some rudimentary groundwork on the underlying physics of color and its technical representation in digital formats. This will give us a common vocabulary for referencing specific aspects of color (e.g., hue vs. tone) as well as some technical knowledge necessary for actually using color in UX design scenarios. After this, I will briefly explore the science of color-use in UX by summarizing some of the emotional, cognitive, and physiological effects that color-use has on learners.

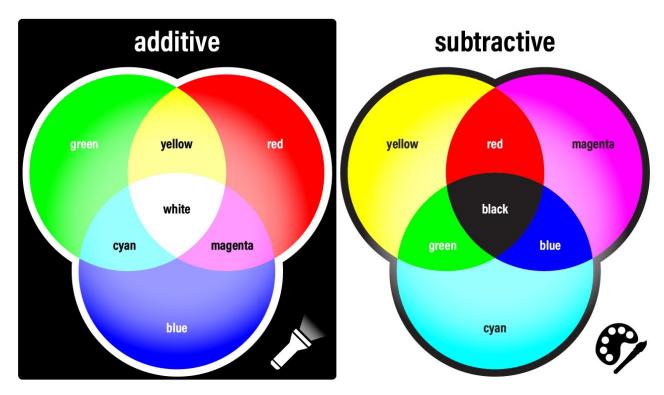
With this backdrop, I will then address some of the applied aspects of color-use that will influence the craft of UX and ongoing research in this area. Specifically, I will explore four guiding considerations of color-use that should be addressed in UX — contrast, attention, meaning, and harmony—and then provide guidance on how to use color schemes to improve harmony by highlighting five dominant types of color schemes. I will then conclude by providing specific craft guidance on using color for UX projects and comment on how this should connect to ongoing UX research.

## **Physics of Color and Technical Use**

We must begin this chapter by reviewing some of the physics of light and color. Color is a visual sensation created in the mind of the viewer from differing wavelengths of visible light, ranging from low-frequency reds to high-frequency violets. Some color sensations can be produced by a narrow band of wavelengths, but others are produced as multiple color wavelengths are mixed. For instance, when all color wavelengths are mixed together, they make white light, which is why a dispersive prism can be used to split white light into a rainbow of spectral colors. By putting the primary colors of light together, then, white can be created additively, as in Fig. 1, and various other colors not even present in the rainbow can be created by mixing light wavelengths together, such as red and blue making magenta.

#### Figure 1

Additive and Subtractive Color Mixing Models



For this reason, computer screens and other displays have historically used differing intensities of only three primary colors of light: red, green, and blue (RGB). On screens, RGB dots are used in combination to create colors ranging from white, when they are at full intensity, to black, when they produce no light, and the millions of color combinations in between that are commonly used in movies, games, simulations, images, and websites.

However, visual media that rely upon physical materials to reflect (rather than generate) light, such as ink and paint, operate from a different model of color mixing. Though mixing a green ray of light and a red ray of light would produce yellow light, combining green paint and red paint would produce a dark brown. Such materials rely upon a subtractive color model (cf. Fig. 1), wherein black is the sum of all colors and white is the absence of all colors.

Recognizing these two approaches to color mixing is important to understand common notations present in design and authoring software. For instance, when creating a website, video game, mobile app, or illustration, RGB notations are used, such as rgb(255,255,0) for yellow, wherein each number represents a range of 0 (lowest) to 255 (highest) intensity for the primary colors. Hexadecimal notations are also commonly used as a shorthand version of RGB, such as #ffff00, wherein the number ranges are converted to a base-16 number system, ranging from 0 to ff, without losing any information. When creating print media, on the other hand, CMYK notation is commonly used, such as cmyk(0,0,100,0) for yellow, wherein each of the primary colors is represented as a percentage of intensity (0-100%) and black is provided as a fourth color mixin, because true black is difficult to make through mixing (in real-world applications, mixing would only generate dark browns and grays). Table 1 provides some notation examples of common colors.

**Table 1**Notation Examples of Common Colors

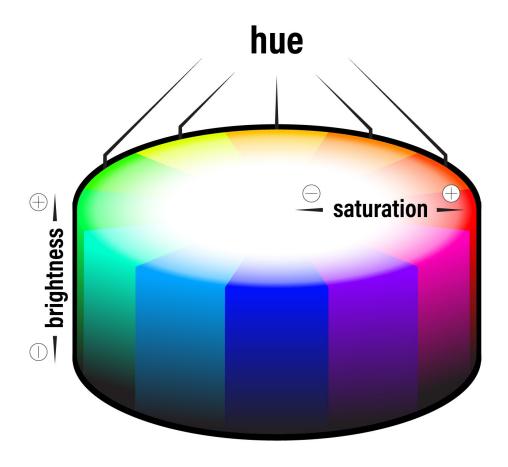
	Additive		Subtractive
Name	RGB	Hexadecimal	СМҮК
White	rgb(255,255,255)	#ffffff	cmyk(0,0,0,0)
Black	rgb(0,0,0)	#000000	cmyk(0,0,0,100)
Red	rgb(255,0,0)	#ff0000	cmyk(0,100,100,0)

	Additive		Subtractive
Name	RGB	Hexadecimal	СМҮК
Green	rgb(0,255,0)	#00ff00	cmyk(100,0,100,0)
Blue	rgb(0,0,255)	#0000ff	cmyk(100,100,0,0)
Yellow	rgb(255,255,0)	#ffff00	cmyk(0,0,100,0)
Cyan	rgb(0,255,255)	#00ffff	cmyk(100,0,0,0)
Magenta	rgb(255,0,255)	#ff00ff	cmyk(0,100,0,0)
Gray	rgb(127,127,127)	#808080	cmyk(0,0,0,60)

Using any of these notations can generate millions of possible colors, including basic hues of the color wheel, low-saturation tints of hues (by lightening toward white), and low-brightness shades of hues (by darkening toward black), along with various mixtures of tinting and shading (cf., Fig. 2). These terms will be important moving forward for understanding research on color effects for the affective domain. Thus, hue represents the color's position around the color wheel, saturation represents the amount of white mixed with the hue, and brightness represents the amount of black mixed with the hue.

Figure 2

Hue, Saturation, and Brightness on a Color Wheel



### **Emotion and Learning**

When people see the colors represented by the color wheel, they have various emotional and physiological reactions to them that influence their general experiences and also their learning. Alongside the famous cognitive domain taxonomy, Krathwohl, Bloom, and Masia (1964) also proposed a taxonomy for what they called the affective domain of learning, or the aspects of learning related to "a feeling of tone, an emotion, or a degree of acceptance or rejection" as expressed through goals oriented toward "interests, attitudes, appreciations, values, and emotional sets or biases" (p. 7). Recent years have seen renewed interest in the affective domain as educators and designers have struggled anew with how to support learner self-regulation, motivation, and persistence. Though the connection between color and learning may not be obvious at first, by influencing learner emotion, attitude, and interest, color can influence learner behaviors and attitudes, which in turn will influence their learning.

For instance, one study found that exposure to red prior to taking an IQ test subconsciously impaired performance, presumably by triggering feelings of danger, failure, or avoidance (Elliot, Maier, Moller, Friedman, & Meinhardt, 2007). Though such emotional states might have limited direct effects on learning outcomes, they may play an important role in improving intrinsic motivation and the desire to keep working (Heidig, Müller, & Reichelt, 2015); by employing positive emotion cueing, designers can help increase mental effort in the learner, reduce perceived difficulty of the material (Park, Plass, & Brünken, 2014; Um, Plass, Hayward, & Homer, 2012), and improve learner comprehension (Plass, Heidig, Hayward, Homer, & Um, 2014).

Psychological research on the emotional effects of color extends at least back to the 1950s. In their early work, Guilford and Smith (1959) found that, among the spectral colors, people preferred blue and green the most and orange and yellow the least. Subsequent research found that preference for blue, green, and white generally persisted across countries and cultures (Adams & Osgood, 1973). Additionally, some emotional reactions are universal, such as anger, fear, and jealousy being connected to red and black, while other colors, like purple, are more culturally mediated (Hupka, Zaleski, Otto, Reidl, & Tarabrina, 1997) or are influenced by gender (Osgood, 1971). For example, women take slightly more pleasure in bright colors and find highly-saturated colors slightly more psychologically arousing (Valdez & Mehrabian, 1994). Furthermore, even within a single culture, emotional reactions may change somewhat with age, such as childhood feelings of surprise and fear toward green maturing into adult feelings of happiness (e.g., Terwogt & Hoeksma, 1995).

Physiologically, studies have shown that human reactions to color vary by hue, with long-wavelength colors (e.g., reds and yellows) being more arousing (e.g., increased heart rate and respiration) than short-wavelength colors (e.g., blues and greens; Jacobs & Hustmyer, 1974; Wilson, 1966). Additionally, many studies have found that primary hues are preferred to secondary or tertiary hues (Kaya & Epps, 2004) and that all of these are preferred to grays. Some of these reactions can be explained by differences in intensity of photoreceptor stimulation in the eye (e.g., the eye is more sensitive to red), while others likely stem from common environmental experiences, such as associating white with cleanliness and blacks and grays with dirtiness (Valdez & Mehrabian, 1994).

### Figure 3

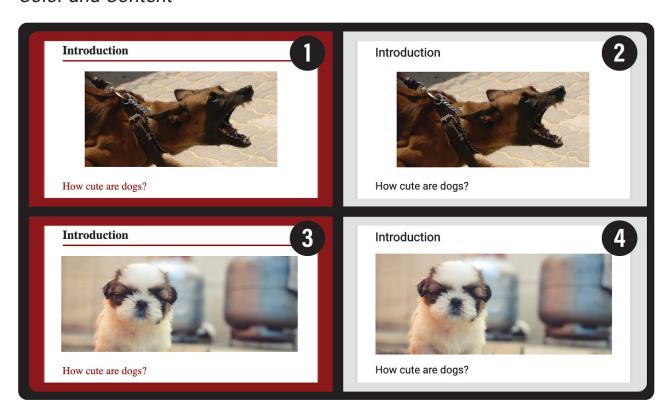
Four Interface Examples That Cue Differing Behaviors, Trust Levels, Attitudes, Etc.



For a simple example of how this relates to UX and LX design, consider the password prompt interfaces in Fig. 3. If you were presented with each of these interfaces, how might your emotional and behavioral reaction to the prompt differ based upon its color? Seeing a red prompt might make you stop and consider "Is this really a secure site?" On the other hand, an orange prompt might get your attention but be somewhat confusing or concerning, a gray prompt might feel bland but also seem secure or professional, and a blue prompt might make you feel comfortable about entering your information when perhaps you should not be comfortable.

Figure 4

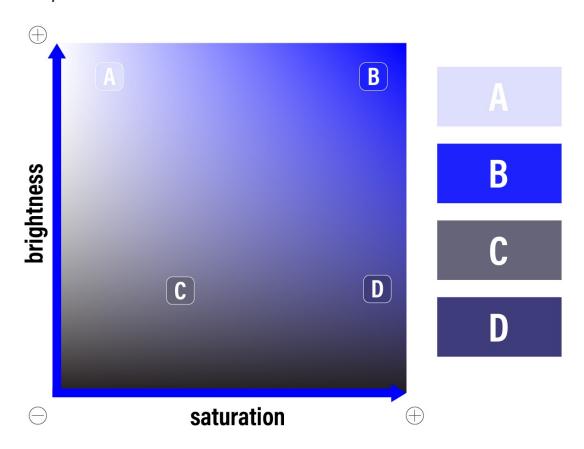
Four Display Options For a Mobile App About Pet Care With Variations on Color and Content



Similarly, suppose you are designing a learning app for young children on how to responsibly care for pets. In Fig. 4, four options are provided. Two use an aggressive image of an adult dog (1, 2), while the other two use an image of a soft puppy (3, 4). Two also use a blood red background (1, 3), while the other two use a neutral grey (2, 4). What might be student affective reactions to each of these and how might it impact their ability to achieve learning objectives related to being a responsible pet owner? Option (1) feels very aggressive both because of the content and the color, while option (3) feels like there is a mismatch between what is shown and how it is presented, thereby evoking conflicting emotions. The neutral grey background for (2) and (4), however, allows the content to convey the emotion. And so, if our objective is for children to have a positive attitude toward pet care, then option (4) would likely be the best.

Figure 5

Brightness and Saturation Levels of the Primary Blue Hue with Four Examples



Hue is not the only aspect of color that influences emotion; a color's saturation (how little white is mixed in with it) and a color's brightness (how little black is mixed in with it) also has an effect. In research studying color effects on the Pleasure-Arousal-Dominance emotion model (Mehrabian & Russell, 1974), brightness was found to positively impact pleasure and negatively impact arousal and dominance, while saturation positively impacts all three (Valdez & Mehrabian, 1994). So, if using a blue hue, as in Fig. 5, you might choose from a variety of brightness and saturation levels, including (a) light blue (high brightness, low saturation), (b) azure (high brightness, high saturation), (c) blueish gray (low brightness, low saturation), or (d) indigo (low brightness, high saturation). Though each of these is a variant of blue, they all elicit different emotional responses in the viewer. For instance, (a) would be fairly pleasurable but not arousing or dominant, eliciting a feeling of tranquility; (b) would be the most pleasurable and somewhat arousing but not dominant, eliciting a feeling of amazement or awe; (c) would be the least pleasurable and fairly neutral for arousal and dominance, eliciting a feeling of boredom; and (d) would be the most arousing and dominant but neutral-positive

for pleasure, eliciting more of a feeling of boldness or antagonism (Valdez & Mehrabian, 1994). In fact, brightness and saturation account for two-thirds to three-fourths of the detected variance in users' feelings toward color (Valdez & Mehrabian, 1994). This means that shifting from soft pink to blood red in a design would likely impact users' feelings more than shifting from soft pink to soft green or blue.

Figure 6

Four Variations of the Same Design That Elicit Different Affective Responses



In addition, the context of color-use is important, as in the case of otherwise pleasant colors being used in inappropriate or unnatural ways (Valdez & Mehrabian, 1994). Consider the four variations of the same website design in Fig. 6. Which of the four color variations is your favorite? For most people, (1) would likely be the preferred variation, because not only are the colors pleasant but the color-use more appropriately aligns with prior positive experience. In the other examples, the skin color of the hand looks a bit green, which may subconsciously suggest experiences of bodily disease or death to the user; similarly, the stems of the tulips in (4) are red rather than the expected green, which signals to the user that the experience is artificial or unnatural. In such ways, whether intentionally or unintentionally, our designs evoke affective responses; just as (1) might evoke memories of beautiful blue spring days with new life, the others might conversely evoke experiences of sadness, frustration, confusion, or discomfort, all of which will influence a user's motivation and persistence with using the product.

### **Guiding Considerations**

All of this research into the science of color-use is valuable, but how each of us then translates these findings into the actual, embedded craft of UX and LX design is a different matter. For this reason, a few considerations may be useful for guiding any color-use in UX and LX projects, including attending to contrast, attention, meaning, and harmony.

#### Contrast

First, ensuring high contrast is important in all designs for aesthetics but is especially important in those that use text. It is also a legal requirement for many UX projects to meet minimum accessibility expectations in many countries, such

as those stipulated in the W3C's Web Content Accessibility Guidelines (WCAG) 2.0. Contrast problems are widespread in learning products. In fact, a recent study on K-12 school website accessibility across the U.S. found that contrast errors were the most common type of error among all sites (Kimmons & Smith, 2019). Contrast errors arise because, though two similarly-saturated colors, such as crimson and blue, may look quite different to most viewers, when superimposed (as in Fig. 7) they can become difficult to decipher from one another. As a simple check of this, colored designs can be converted to grayscale to allow you to quickly see how similar the colors are to one another, or an automated contrast checker like the one provided by WebAIM can be helpful. To solve contrast problems, white and extremely light tints should be used to contrast highly-saturated colors, and black and dark grays should be used to contrast light tints.

Figure 7

Low-Contrast and High-Contrast Examples of Analogous Color-Use with Grayscale Conversions

	Original Color	<b>Converted to Grayscale</b>
trast		Example Heading
Low-Contrast	Example text showing low contrast between analogous colors.	Example text showing low contrast between analogous colors.
High-Contrast	Example Heading	Example Heading

#### Attention

Second, colors can be used to quickly and efficiently draw the attention of the eye to visual elements that matter. For instance, one eye-tracking study found that adding random colors to word labels on a grayscale figure moderately improved learner retention and transfer performance by improving the efficiency by which learners could differentiate textual elements (Ozcelik, Karakus, Kursun, & Cagiltay, 2009). On an app or VR interface, this might mean using a vibrant color only to effectively draw the learner's attention to a few important elements, such as commonly-used buttons or interactive elements necessary for progression. Similar principles are often applied to print media, with color only being applied to text in the case of headings, key terms, or blockquote elements. Any variation in color will generally draw the eye of the learner to the variation, and this means that UX designers should use this principle to intentionally draw user attention to elements that matter and avoid unnecessary color variation in elements that are less important. It also means that color cues can effectively be used as guideposts for directing the learner through progressive elements and to influence user pathways in desired ways.

### Meaning

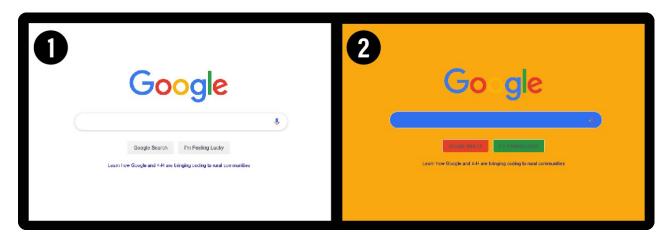
Third, because color conveys emotional (and sometimes even conceptual) meaning to learners, colors should be used in a manner that synergistically emphasizes the intended meaning conveyed by the overall project and individual

content elements. As with the pet care mobile app example in Fig. 4, improperly using color can subvert intended meaning or set a tone that is either unhelpful, dissonant, or repulsive for learners. As mentioned early, actual meaning and affective influences of color can be complicated, contextual, and individual, but some influences are fairly universal, such as grays denoting lack of importance; warm colors evoking passion, dissent, or engagement; cool colors evoking comfort, closeness, or agreement; and so forth.

### Harmony

And fourth, to use colors well in any design effort, the designer must not only understand the emotions elicited by each color itself but also understand how to use colors together in harmonious ways that meet the intended purposes of the project. For instance, it is common knowledge that warm (low-wavelength) colors draw more attention than cool (high-wavelength) colors and that highly saturated colors draw more attention than washed-out tints, but the mark of a skilled designer is knowing both (a) which colors to use and (b) how to use varieties of colors together in harmonious and intentional ways.

**Two Websites Using the Same Colors but in Different Ways** 



Even when two products use the exact same colors (as in Fig. 8), how the colors are used in relation to one another will influence the learner's affective experience. So, though both 8.1 and 8.2 use the same colors, 8.1 might feel cool, inviting, and professional, while 8.2 might feel comical, distracting, and amateurish.

As a rule of thumb, many designers propose following what is called the 60-30-10 rule, which is commonly used in many other visual fields such as interior design. According to this rule, you should choose a primary color to dominate 60% of the field of view, followed by a secondary color for 30%, and an accent or tertiary color for no more than 10%. For most UX products, this would mean choosing a subdued color as the primary color (such as the soft blue in Fig. 6.1 or the white in 8.1), a vibrant color as the accent color (such as the pink in Fig. 6.1 or the "Google" primary colors in 8.1), and some variation in between as the secondary color (such as the brown in Fig. 6.1 or the grays in 8.1).

### **Color Schemes**

To promote color harmony, and to implement the other guiding considerations mentioned above, most designers will begin color-use in a project by developing what is called a color scheme. In most cases, color schemes include between two and six colors that will be drawn upon in intentional ways. Common color scheme types include: (a) monochromatic, (b) analogous, (c) complementary, (d) complex, and (e) achromatic. Each type has its own strengths and weaknesses as well as design considerations to attend to, which I will now explain. For each type, an example

image will also be provided, which has the five scheme colors depicted on the right of the image and the color wheel placements of each scheme depicted on the bottom-right.

#### Monochromatic

Monochromatic schemes (from mono meaning one and chroma meaning color) utilize a single, dominant color and provide color variation only by using desaturated versions (or tints) of the dominant color. Since they rely on a single color, monochromatic schemes are easy to use in complicated designs to provide a sense of cohesion and uniformity. Because the overall scheme is simple (i.e., one color), this also allows you to include richer secondary elements, such as images in a Facebook news feed or a variety of images on a Pinterest board. The trade-off, however, is that monochromatic designs can be boring or overbearing if highly-saturated versions of the dominant color are overused. To prevent this, use plenty of white and very lightly-saturated tints of the dominant color to offset the more highly-saturated attention areas. In the provided example (Fig. 9), the navigation bars are a highly-saturated blue, so the content on the rest of the design needs to use plenty of white and very light blues for balancing.

Figure 9

Monochromatic Schemes Use a Single Dominant Color of Different Saturations



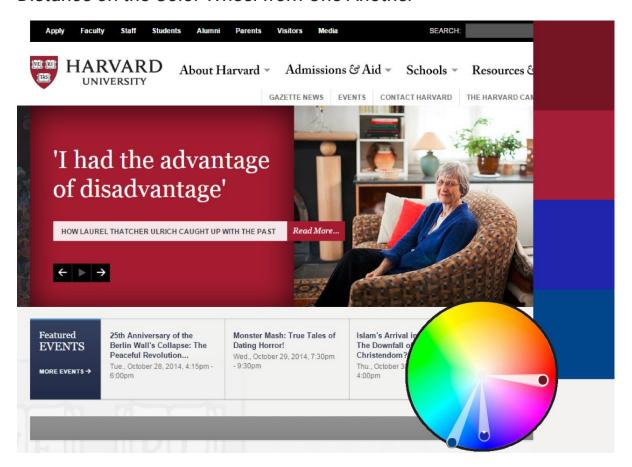
### **Analogous**

Analogous schemes rely upon two or more nearby colors on the color wheel, generally spanning no more than one-third of the color wheel (e.g., red and blue, green and orange, cyan and violet). Since the colors are not distinct enough from one another to allow them to be placed side-by-side, plenty of white space should be used to separate instances of the two colors. Analogous schemes are more visually interesting than monochromatic schemes, because they provide more color variation, but they are also more difficult to use, because the two dominant colors must be well-separated, and any other visual elements should fit the scheme. In the provided example (Fig. 10), the crimson logo and carousel are clearly separated from the blue events block, and the image in the carousel has a dominant blue color (via the

woman's sweater) that roughly matches the other blues in the design. If the woman's sweater was orange or green, however, the design would struggle to be harmonious; because the design is already using so much color complexity, any more complexity introduced by the secondary elements would be distracting. Because their colors are so close to each other on the color wheel, analogous color schemes in particular may introduce contrast problems.

### Figure 10

Analogous Schemes Use Two Dominant Colors Less Than One-Third of the Distance on the Color Wheel from One Another

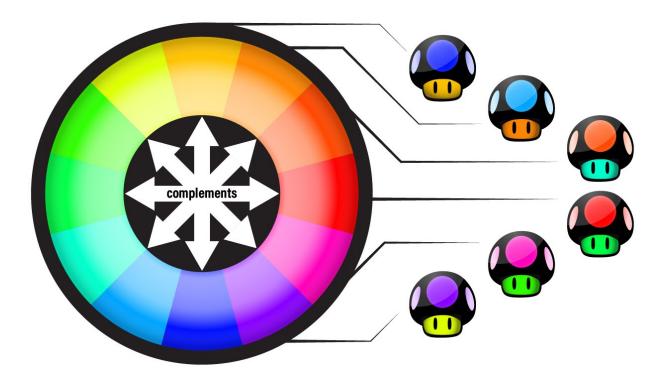


### Complementary

The color wheel is conceived as circular rather than linear, because colors on opposite sides when (additively) mixed will make white. These are called complementary colors (cf. Fig. 11). Complementary schemes, then, use two dominant colors that are on opposite sides of the color wheel, such as blue and gold, orange and cyan, or pink and green.

### Figure 11

Complementary Colors Reside Opposite One Another on the Color Wheel



Complementary schemes are also visually interesting, but the dominant colors are distinct enough from one another that they can be used in closer proximity than can analogous colors. In the provided example (Fig. 12), the orange logo and thin horizontal bars are placed nicely beside or on top of the dark blues of the menu. However, though the two colors complement each other, one should be treated as the visually dominant color, and the other should be treated as the accent (in this case, the orange is the accent). Typically, the cooler color is used as the visually dominant color, and the warmer color is used as the accent. This allows for the design to show interesting variation while also using the accent color to draw the viewer's attention to specific parts of the design, such as the logo, buttons, or content separators.

### Figure 12

Complementary Schemes Use Two Dominant Colors on Opposite Sides of the Color Wheel from One Another

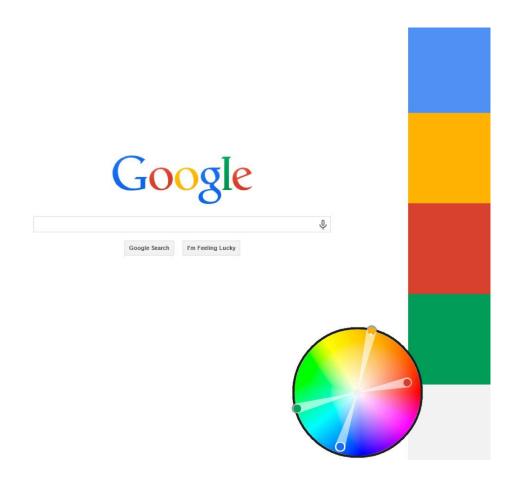


### Complex

As the name suggests, complex schemes are the most complicated, because they use three or more dominant colors equally situated around the color wheel (e.g., blue, orange, red, and green). Because they use so much color variation, the visual space that the color takes up in the design should be very small and offset with plenty of white space. In the provided example (Fig. 13), the website uses a large logo with four very different colors but offsets this by using little to no color in the rest of the design. Because of their variation, complex schemes can be very bright and interesting but can quickly become overpowering if the visual footprint of any of the colors becomes too pronounced (as in Fig. 8.2).

## Figure 13

Complex Schemes Use Three or More Colors Equally Situated Around the Color Wheel from One Another



### **Achromatic**

Achromatic color schemes (meaning no color) use only variations on black, white, and gray. Of all the schemes, this scheme is the easiest to use but can also be the least interesting, because it provides the least color variation. Sometimes, however, less design complexity is desirable. In the provided example (Fig. 14), the overall site design uses an achromatic scheme so that when colors are used in secondary elements they will draw the attention of the viewer (in this case, products that the vendor is seeking to sell are provided in full color, while menu items and logos are muted grays). Achromatic schemes may be helpful if secondary elements are complex and rich, but without these secondary elements, the design itself would be visually boring.

### Figure 14

Achromatic Schemes Use Only Black, White, and Grays



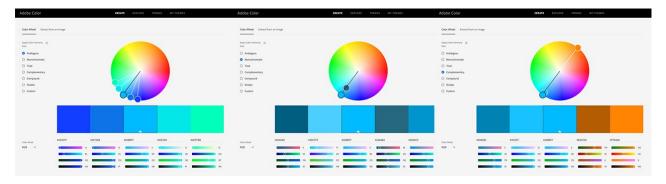
#### Choice and Use

Various tools are available to designers that provide color scheme examples, such as the <u>Adobe Color</u> website or the <u>Google Material Palette Generator</u>, and there are many different ways to create a color scheme. For our purposes, however, I will offer two simple techniques to create professional-looking color schemes that anyone can follow.

The first approach is to start with a single, dominant color that matches your overall emotional objective for your product—blues might be calming or sad, greens might be fresh or healthy, yellows might be fun or playful, reds might be outrageous or dangerous, etc. However, this decision might already have been made for you via institutional branding or logo decisions. Once you have this color, plug the color into a color scheming tool such as Adobe Color, and use the provided radio buttons to switch between color scheme types (e.g., analogous, monochromatic, complementary). If you want a simpler, safer design, go with a monochromatic type, and drag the circles on the color wheel to various saturation levels to give you sufficient variation in the five-color scheme. If you want something more interesting, try the complementary or analogous type. In the case of analogous, you can drag the circles around the color wheel to increase color variation, but the colors generally should not extend more than one-third (120-degrees) the circumference of the circle, lest the variation be too great. In the example image (Fig. 15), I started with the Twitter logo blue (#00bbff) and found that an orange hue (#ff8400) might serve as a nice accent (complementary) color.

### Figure 15

Choosing Different Color Scheme Types in Adobe Color from a Single Dominant Color



The second approach is to choose a picture or painting that you enjoy (preferably of a natural setting) that you feel exemplifies the emotional state you want to create with your design. Then, upload the image to Adobe Color via the "Extract from an image" feature. This will attempt to identify the dominant colors in the picture and to situate them in relation to one another in a harmonious manner. Once imported, you can click back on the color wheel to see where the colors fall and to switch between color scheme types. In the provided example (Fig. 16), the image of trees in autumn generated an analogous color scheme of oranges, yellows, greens, and burnt orange.

Figure 16

Extracting a Color Scheme in Adobe Color from an Existing Image



Once you have created a color scheme you are happy with, you can import the color scheme into other applications in a variety of ways. The simplest and most versatile method, however, is to simply take a screenshot and place it into your authoring tool or to manually transfer the hexadecimal codes.

## **Conclusion**

This chapter has provided an overview of (a) the physics and technical notations for color, (b) scholarly literature on the relationships between color, emotion, and learning, (c) some guiding considerations on how to use color in UX design, and (d) concrete information on effectively using color schemes to improve harmony and contrast in designs. Some major takeaways for designers should include the following:

- Choose dominant colors that will influence emotions aligning with your intended design goals.
- Use colors in ways that are intentional (e.g., accentuating important content) and natural or appropriate by drawing upon users' prior experiences.
- Ensure that color contrast is sufficient and that color is used strategically to allow learners to clearly and readily identify important content and follow intended user pathways.
- Choose a color scheme that counterbalances the complexity of your content (complex content requires a simpler color scheme, while simpler content can use a more complex color scheme).
- Use whitespace and white, black, or gray text to increase contrast and to balance color-use.

By following these suggestions, UX and LX designers can create designs that increase motivation and persistence by making user experiences more pleasing, more intentional, and less frustrating.

From a research perspective, much work is still needed to help designers better understand issues of contextual coloruse, differential affective influences on learners, and interactions between various colors as well as between color, content, and objectives. Because effective color-use in UX design is best described as craft (or synergy between science and art) and because learning contexts vary so greatly, it is reasonable that the most important research in this area moving forward will focus on applied, focused uses of color through iterative design cases and continual improvement. Though UX designers might not have the same obsession with color that Monet expressed, hopefully our obsession for learning will help us to more fully recognize that color is an important aspect of the learner's experience that should be better understood and more skillfully applied.

#### **Learning Activity**

Using Illustrator or another program, create 3 or more versions of a visual interface element, such as a button, icon, menu, form element, or banner image (see Figure 3 for an example). Then, in a reflective journal or class discussion forum, share these images and reflect upon what the different color choices suggest, how they might influence learners or other users, and when each might be appropriate.

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# **User Interface Design Kits**

Where can I find templates for creating interfaces that follow existing design guides?

Twitter Cognitive Load	d jQuery Bootstrap	Adobe Illustrator F	ile Download Ad	lobe
Google Material Design	User Interface Design Kits	Javascript Library	Mobile Devices	Navbar
Google Material Design Kit				

"Don't try and reinvent the wheel—just work on making it better than anyone else."

John Muir

In addition to providing <u>Design Guides</u>, many successful companies and designers also share the nuts and bolts of their design components in the form of User Interface Design Kits so that anyone can reuse them in their own designs. This makes your life much easier as a designer because it means you do not have to create every button, form, layout, navbar, or display element from scratch but can rather use what others have found to be successful and tweak as necessary.

Using standard design kits also makes experiences better for your learners, because relying on standardized elements means that learners don't need to interpret a new visual language every time they open a new app or go to a new website. If a button is shown one way on one app, then making it look a similar way on another app reduces cognitive load and confusion, allowing the learner to get down to learning more quickly and making the interface less of a barrier.

Each of the design kits provided on this page represents a system to website or app development that designers have re-engineered with vectorized versions to allow you to use Adobe Illustrator, Adobe XD, Sketch, or other programs to

create visual mockups. Links provided for each design kit below will direct you to an Adobe Illustrator file download for the design kit, but other kits are often available online via a quick search.

### iOS

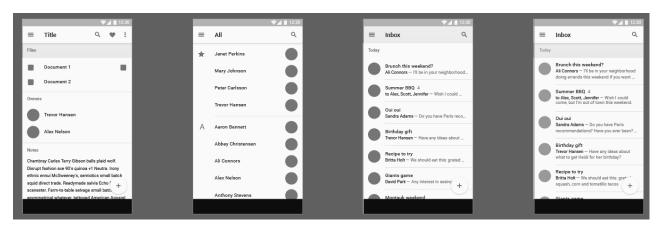
Apple's iOS has its own unique design approach that is shared across phones, tablets, and other mobile devices.



Download "iOS UI Kit" by Mercury (.ai)

## **Material Design**

Google's Material Design approach is used across various Android-based apps.

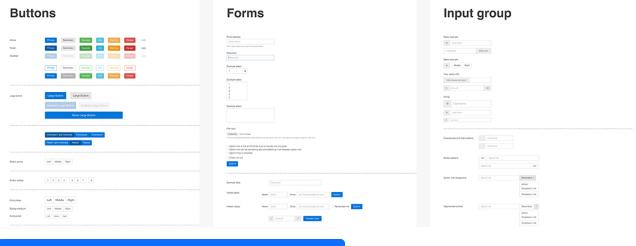


Download "Google Material Design UI Kit" for Phones (.ai)

Download "Google Material Design UI Kit" for Tablets (.ai)

### **Bootstrap**

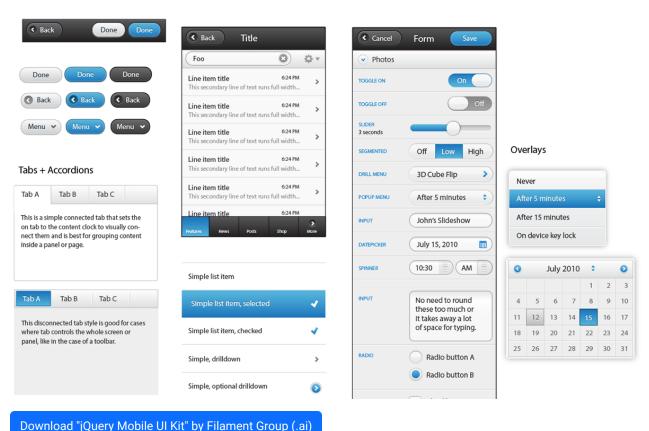
Built by the original creators of Twitter, Bootstrap is a set of front-end open source libraries that allows web developers to quickly create clean, intuitive, beautiful, and responsive websites.



Download "Bootstrap 4 Components" by Ishan Madushka (.ai)

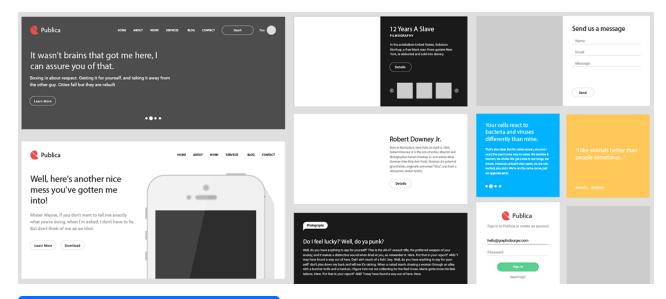
# **jQuery Mobile**

jQuery is a common javascript library that allows for various interactive elements in modern websites, and jQuery mobile is a system that builds on this to make websites and apps accessible on all devices.



# Publica

Publica is a device-agnostic UI kit for designing websites and apps.



Download "Publica UI Kit" by Vlad Cristea (.ai)

#### **Learning Activity**

Download and open one or more of the UI kits in Adobe Illustrator. (This may require you to install one or more fonts.) Then, in a reflective journal or class discussion forum, address the following questions:

- · Which UI design kit do you find most compelling and useful?
- What decisions should guide a designer when choosing which UI design kit to use?
- What do you perceive to be the benefits and problems of using a UI kit (rather than creating visual elements from scratch)?



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# Copyright

#### When can I use what other designers have created?

Visual Design	Copyright	Public Domain	Copyright Law	Creative Works	Public Domain Works
Visual Creations					
			$\cap$		

"Only one thing is impossible for God: To find any sense in any copyright law on the planet."

#### Mark Twain

When it comes to visual creations, such as images and photographs, copyright exists to both help creators profit from their work and to allow the community to benefit from their work. So, copyright is intended to take a balanced approach to safeguard the rights of the creator and also give others appropriate rights to use their works.

However, designers commonly violate copyright laws simply because they do not understand them, and some basic knowledge should help you to understand what you can and cannot do with others' works. In this chapter, I'll only provide the simplest overview of copyright in this regard, but you should also explore the issue more deeply through the additional readings.

To start, you should assume two things about pretty much any image or photograph you find that you did not create:

- 1. It is probably copyrighted.
- 2. You cannot legally use it without the copyright holder's permission.

Whether or not you might get into legal trouble over your use of the work is a different matter, but this is the basic situation that most copyright laws establish. So, if you want to use someone else's work, you should seek their permission to do so.

#### **Fair Use**

In the U.S. and some other countries, there is a caveat to copyright law that allows you to use others' works without their permission under certain circumstances. We will not dive deeply into this issue here, but you can <u>read more about</u> what makes a use fair in the focused section here.

For visual design, pretty much the only situation when fair use applies will be if you are parodying or critiquing someone else's work. If someone took a bad photograph, and you wanted to show others why it's a bad photograph, you could copy portions of it and critique it, but this is markedly different from using the photograph as a decorative photo on a website, as a meme, or as a background. In short, if you aren't directly critiquing the original work, then fair use probably does not apply to your use, which means that you should seek permission before using it.

#### **Public Domain**

Also according to copyright law, there are some creative works to which copyright does not apply. These are public domain works or works in the public domain. The largest group of these works are simply those that are old enough that copyright no longer applies, but this will vary by country and the year in which the work was created. Read more about reasons that a work might be placed in the public domain here.

Simply finding a work in a public place does not mean it is in the public domain. Rather, your default assumption should be that any work you find is copyrighted unless it is clear that it is in the public domain. However, if you do find a work that is in the public domain, then it is free game for you to use as a designer. You can do whatever you want with it (without permission) and do not even need to cite the original author. Many of the images and other resources available from the sites listed in the <a href="next chapter">next chapter</a> provide resources that are in the public domain.

# **Open Licenses**

Yet, many situations exist wherein someone created a work and wants others to be able to use it without permission (without releasing it into the public domain). These resources are typically released under an open license. An open license generally means that you are free to use the work without permission as long as you abide by the restrictions placed upon the work by the license. The most popular open licenses for visual works are Creative Commons licenses, and you can read more about these and other open licenses here.

# **Royalty-Free Licenses**

Images and photographs are also unique from other creative works because they are sometimes released under what are called "royalty-free licenses." These are copyright licenses that might allow you to make copies of a work as long as you do not exceed a certain number of prints, do not use them in a website banner, etc. "Royalty-free" can have a variety of meanings, and if you wish to use a royalty-free work, then you will need to carefully read and understand the requirements of the license before using it. "Royalty-free" does not mean free in the open sense but merely means that there are situations wherein you might not owe the creator money for using their work.

### **Additional Readings**

- "Copyright and Open Licensing" by Royce Kimmons
- "About the Licenses" by Creative Commons

# **Learning Activity** After reading the Additional Readings, check your understanding by answering the following questions: When does copyright begin on a creative work (e.g., image, photograph, book, movie)? The date when the work has been approved for copyright by the Copyright Administration or BMA. The date when the copyright symbol is placed on the work. The date when the work is created. The date when the author is born. What is the best definition of "public domain" as it relates to copyright? Public domain refers to content that is awaiting approval by the copyright administration. Public domain refers to any type of content that is not copyrighted (due to age or any other reason). Public domain refers to any type of content that is publicly visible (e.g., a website). Public domain refers to any type of content that has been shared by a reputable source (e.g., news site). Which of the following are examples of (legitimate) Fair Use? Using a popular song as background music to a video you are posting to YouTube. Copying several chapters of a novel to distribute to your students. Copying a lesson plan from a textbook and sharing it with other teachers in your district. Quoting a few sentences from a novel in a paper so that you can analyze the meaning of the passage. Making additional copies of a student workbook. Which factors determine whether the use of a work would be classified as Fair Use?

Shor	t: It only uses a very small portion of the work.
Tran	sformative: It is used for a different purpose than that which was intended by the author.
Inter	ntion: You are not intending to violate copyright.
Non-	Commercial: You are not profiting monetarily from the work.
Which of the fo	llowing are ways in which a work could enter the public domain.
The	work was created by a teacher.
The	author releases the work to the public domain.
The	work is very old.
Ther	e is no copyright symbol on it.
If you use a wo	rk in the public domain, you are NOT legally required to cite it.
True	
False	e
Which of the fo	llowing are examples of works in the public domain?
J.K.	Rowling's "Harry Potter and the Prisoner of Azkaban" (first published in 1997)
Jane	e Austen's "Pride and Prejudice" (first published in 1813)
Shak	respeare's sonnets (written between 1592 and 1598)
Wiki	pedia articles
Which of the fo	llowing are true of openly licensed (e.g., Creative Commons) works?

	You do not need the permission of the author to use them.
	They do not need to be cited.
	They are free as in cost (\$0).
	You can do whatever you want with them without consideration for the author's wishes.
If you see	a work with a symbol that says "CC BY" on it, what does this mean?
	It is released under a Creative Commons (Attribution) license, and you can use it for anything as long as you properly cite it.
	It is close captioned. This has nothing to do with copyright.
	It is copyrighted by someone and cannot be used without permission.
If you see else?	a work with a symbol that says "CC BY-ND" on it, this means that the CC BY license applies, plus what
	Non-Derivative
	Non-Distributable
	Needs Dates
	Needs Directions
If you see else?	a work with a symbol that says "CC BY-SA" on it, this means that the CC BY license applies, plus what
	Show Attribution
	Signal Author
	Share Alike
	Simulated Area
else?	Non-Derivative  Non-Distributable  Needs Dates  Needs Directions a work with a symbol that says "CC BY-SA" on it, this means that the CC BY license applies, plus what Show Attribution  Signal Author  Share Alike

Needs Collaboration
Non-Creative
Non-Commercial
Needs Citation
Which of the following works are the most free (as in freedom)?
Copyrighted
GNU GPL
Public Domain
Creative Commons
In the current U.S. law, how long does copyright last?
28 years after the work was created
Life of the author, plus 70 years
Life of the author, plus 50 years
60 years after the work was created

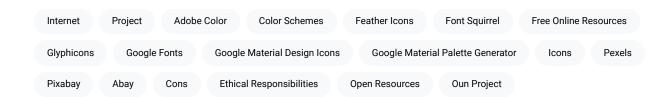


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# Free & Open Resources

### Where can I find free resources to use in my designs?





"If the Internet teaches us anything, it is that great value comes from leaving core resources in a commons, where they're free for people to build upon as they see fit."

#### Lawrence Lessig

There are many free and open resources on the internet that can be very useful for designers. This non-exhaustive list provides links to some of the best and freest. How you can use each resource will depend on the license associated with it (e.g., some you need to cite, while others you don't; some can be used for commercial purposes, while others can't).

You should consult the license associated with each resource before using it so that you know what your legal and ethical responsibilities may be.

#### Table 1

A List of Free Online Resources by Category

Name	Location	Category
Adobe Color	https://color.adobe.com/	Color Schemes

Name	Location	Category
Google Material Palette Generator	https://edtechbooks.org/-cutj	Color Schemes
Dafont	https://www.dafont.com/	Fonts
Font Squirrel	https://www.fontsquirrel.com/	Fonts
Google Fonts	https://fonts.google.com/	Fonts
Feather Icons	https://feathericons.com/	Icons
Font Awesome	https://fontawesome.com/	Icons
Glyphicons	https://www.glyphicons.com/	Icons
Google Material Design Icons	https://edtechbooks.org/-nyzz	Icons
The Noun Project	https://thenounproject.com/	Icons
Flickr CC	https://edtechbooks.org/-CuEQ	Images
Freepik	https://www.freepik.com/	Images
Pexels	https://www.pexels.com/	Images
Pixabay	https://pixabay.com/	Images
Undraw	https://edtechbooks.org/-xno	Images
Unsplash	https://unsplash.com/	Images
Vecteezy	https://www.vecteezy.com/	Images
Wallpapers.io	https://wallpapers.io/	Images
Wikimedia Commons	https://commons.wikimedia.org/	Images

# **Learning Activity**

Explore the resources above and construct a short list of your top go-to resource for each category with a brief explanation.

# Suggestions

Don't see a useful free resource here? Make a suggestion.

Resource Suggestion



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IV

#### test

Google Slides	Icon Library	Adobe	Adobe Illustrator	Powerpoint	Sketch	Invision	Mobile
Visual Learning D	Design Skills	Mobile App					



Believing that the best way to learn is to do and build in a scaffolded environment (Papert & Harel, 1991; Vygotsky, 1980), this section provides projects you can complete to improve your visual learning design skills. Projects will focus heavily on Adobe Illustrator but you also may be able to complete them using other software, such as Adobe XD, Sketch, inVision, Google Slides, or PowerPoint.



All projects will focus only on the visual aspects of design and not others that require coding, such as interaction or animation. This means that the final product for some projects will only be a visual mockup, such as screenshots of a mobile app rather than a fully-developed, working app.

Projects are also organized in a loosely hierarchical structure with the intent that skills learned in an earlier project can be helpful in later projects (e.g., you will be able to use icons from the icon library in your infographic).

UX Evaluation
Designing a Resume
Icon Library
Book Cover
Character Drawing
Infographic
Branding and Style Guides
Dashboard
Website
Mobile Application



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# **UX Evaluation**

Evaluation	User Experience [	Design	Formal Course	ework	Inst	ructional Design Technology	Prod	duct Description
Focus Groups	Interviews	Observ	vational Notes	Surveys	3	Tracked Data		



A UX evaluation is intended to help the designer determine if a design effectively achieves its goals and what changes should be made for improvement. UX evaluations utilize a variety of constructs and methods specific to a particular project. To conduct a UX evaluation, you must (1) identify your target product, (2) determine your question(s), (3) plan your method(s), (4) collect and analyze data, and (5) provide suggestions for moving forward.

Before proceeding with this project, please read the following chapter by Earnshaw et al. (2018) for further guidance on how to conduct a UX evaluation:

Earnshaw, Y., Tawfik, A. A., & Schmidt, M. (2018). User Experience Design. In R. E. West (Ed.), <u>Foundations of Learning</u> and <u>Instructional Design Technology</u>. EdTech Books. <a href="https://edtechbooks.org/-ENoi">https://edtechbooks.org/-ENoi</a>

# **Evaluation Report**

For most products, evaluation reports can be very short (1-2 pages) and should include the following sections: Product Description, Questions, Methods, Results, and Suggestions.

- 1. Product Description What is the product, and where can it be found? What are its purposes, goals, technical specifications, etc.? What are similar products or competitors?
- 2. Questions What is it you are trying to understand about the product (e.g., aesthetics, utility, usability, value)? Some questions might include the following:
  - Does the user find the product to be intuitive or easy to learn?
  - o Does the user have positive emotional or aesthetic reactions to the product?
  - Does the product efficiently allow the user to achieve her goals?
  - Are aspects of the product confusing or distracting?
- 3. Methods How will you answer your question(s)? These can be qualitative or quantitative in nature and might include interviews, surveys, focus groups, observational notes, tracked data, etc. A good UX evaluation utilizes multiple data collection and analysis methods.
- 4. (Collect data for 5-10 minutes during class.)
- 5. Results What have you found to answer your questions? What new questions arise, or what unexpected results did you encounter?
- 6. Suggestions So what? How can the product be improved?

## **Conducting an Evaluation in Formal Coursework**

If you are conducting an evaluation in a class for a student project, each student should have the opportunity to conduct their own evaluation during class, using fellow students and the instructor as participants or research aides. Each inclass evaluation should have a limited timeframe. As such, you should arrive in class with sections 1, 2, and 3 of your evaluation report already completed so that you can conduct your evaluation efficiently and effectively. You may also supplement your evaluation by conducting elements of it with additional participants outside of class.

Before Class: 1, 2, 3After Class: 5, 6

## **Example Evaluation Scenarios**

You may use these evaluation scenarios to guide you in constructing your own.

- 1. You want to understand how a website's design appeals to users' aesthetic sensibilities and intuitive expectations. You conduct a focus group with participants and ask them questions that try to understand how users feel as they navigate the website, whether they are experiencing frustrations with certain elements, etc.
- 2. You want to understand which buttons in an app are clicked first and which are ignored or not seen. You organize participants into groups of two and ask one participant to be the user and one the observer. The observer records how many times each button is clicked in a 60-second session, and these data are then compiled by the evaluator.
- 3. You want to understand what parts of an infographic draw a user's attention. You organize participants into groups of two and ask one participant to be the user and one the recorder. As the user is presented with the infographic, the interviewer asks questions like "what are your eyes drawn to first," "what is confusing," etc. Answers are recorded by the observer and compiled by the evaluator.

# **Example Guiding Questions**

You may use these guiding questions to help you decide on your own for focus groups, interviews, surveys, etc.

- 1. How would you describe the product (in a few words)?
- 2. Overall, how easy is the product to use?
- 3. How does the product compare to competitors?
- 4. Why would you use the product (or how might you begin using it)?
- 5. What features are essential (could you not live without)?
- 6. What features are not essential (could you live without)?
- 7. What do you like best about the product?
- 8. If you could change one thing, what would it be and why?
- 9. What is most frustrating about the product?

#### **Evaluation Criteria**

These criteria may be used in a formal course for an instructor to evaluate student evaluation reports.

	Unsatisfactory	Basic	Proficient	Distinguished
Clear	Writing is unclear or difficult to follow throughout.	Writing is generally clear, but in some places may be difficult to follow.	Writing is clear but is occasionally difficult to follow.	Writing is clear and easy to follow.
Conventional	Writing does not follow APA	Writing generally follows	Writing follows APA 6 but with	Writing follows APA 6 with no

	Unsatisfactory	Basic	Proficient	Distinguished
	6.	APA 6 with some errors.	a few minor errors.	errors.
Concise / Complete	Writing exceeds the maximum or is below the minimum word length requirement.	Writing meets word length requirements but may exclude key conceptual elements.	Writing meets word length requirements and generally includes necessary conceptual elements.	Writing meets word length requirements and does not leave out any necessary conceptual elements.



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# **Designing a Resume**

How can I use typography to influence and inform?

Cognitive Load Adobe Illustrator Professionalism Resume Eye



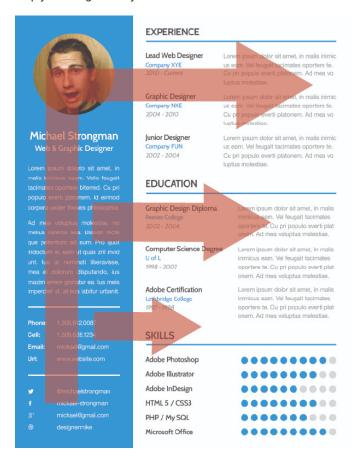


A resume is supposed to help demonstrate your professionalism, skills, and experiences in an efficient and pleasing manner. In this assignment, you will practice the basics of typography by creating a resume in Adobe Illustrator. Resumes are often read very quickly or even skimmed by hiring agents to determine which candidates should be interviewed. Having a professionally designed resume will help you stand out from the pack.

Designing a resume also presents a lot of important questions. Before you begin designing make sure you have answers to the following questions:

- Who am I designing for?
- What information do I want to communicate?
- How do I want the information to land or stick?
- How could I cause problems? What do I want to avoid?

After you have these questions answered, then you can start making design decisions. Here are basic tools that will help you along the way.



**Cognitive Load:** Cognitive load is the energy we expend trying to understand things. Often this energy is emotional, think about how annoyed you feel when the freeway exit signs are confusing or a friend's text message could mean three different things. Good design reduces the cognitive load while bad design adds to it. A good question to ask as you design your resume is, "is this easier and more pleasing to read than a boring word document format?" If not then you have more thinking to do.

**Eye Flow:** Good design always accommodates the human brain's ability to focus on one thing at a time. Think about driving or shopping for sales at the grocery store. Do you stare and comprehend everything in your field vision or do your eyes flit around quickly focusing on one thing than another? Probably the latter which means that as a designer you need to help your target user to know where they need to look first then where to go after that and finally where to end. A bad design creates a sense of confusion and this is often because the observer does not know where to start looking. Thus, for your resume, it is your job to make design decisions that deliberately guide the attention of the reader. Their eyes should flow from one element to the next so they can ingest the content one bit at a time. For text-heavy designs, often a "F" shape works well. Try using a "Z" with a design that is more horizontal or modular or that has lots of images.



Whitespace: Experiencing design is like eating a meal. Eye

flow helps organize the sequence of dishes and whitespace is the everpresent need to chew and swallow after a bite. Your design needs to create space for your user's brain to digest what they have just encountered before they move on to the next element.

Choosing where to leave empty space is just as important as choosing what to fill it with.

**Information Hierarchy:** Before you begin your resume design, make sure you know what information is most important and how you want that information to be communicated. Bad design will emphasize unimportant content and impede your goals. The most important information does not need to be first, nor the unimportant content last but with your design decisions, the right info can land in the right way.

**Typography:** The written language is the most effective means we have of transmitting information. Words when strung together in sentences are powerful communicators and your design should enhance the reading of those words and not distract from it. Often, inexperienced designers try to replace the function of written language with icons or images which again causes confusion and adds to the cognitive load. Your goal is to reduce the energy needed to understand your resume so don't be afraid of mastering the tools of typography like font, stroke, weight, kerning, and other variables to help with your eye flow and information hierarchy goals.

Eye flow blog post:

https://edtechbooks.org/-LkFc

Inspiration for resume designs:

https://edtechbooks.org/-GtxE

Free fonts:

https://edtechbooks.org/-NaPh

	Unsatisfactory	Basic	Competent	Professional
Appeal				
Whitespace	The layout is either cluttered or overly sparse.	Whitespaces are consistent.	Whitespaces complement the information.	The user experiences a rhythm or flow to the presence or absence of design elements.
Typography	Fonts and are not used or are inappropriate, inconsistent, or frequently changing.	Appropriate fonts and text sizes are used	in a consistent manner	that only changes to enhance meaning (e.g. preattentive attributes).
Retention				
Cognitive Load	The resume is confusing, ambiguous, and difficult to read quickly. Errors and bugs distract the reader.	The resume is as easy to read as a basic document with the same information.	The resume has deliberate design elements that enhance its readability.	The resume functions as a whole that is more than the sum of its parts.
Information Hierarchy	The resume is unclear or confusing about what information is the most important.	Some information is obviously more important than others. All relevant information for a resume is included.	The resume clearly emphasizes some information.	All the information is seamlessly and coherently emphasized.
Comprehens	ion			
Eye Flow	The resume has no clear starting, middle, or ending.	The reader knows where to start.	The reader is able to read the document with one of the reading shapes (F, Z, etc.)	The reader smoothly and effortlessly glides through the document.

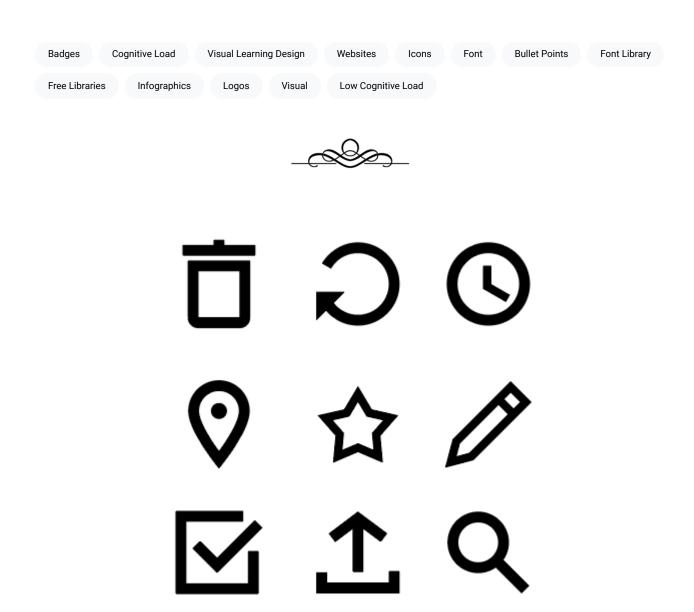


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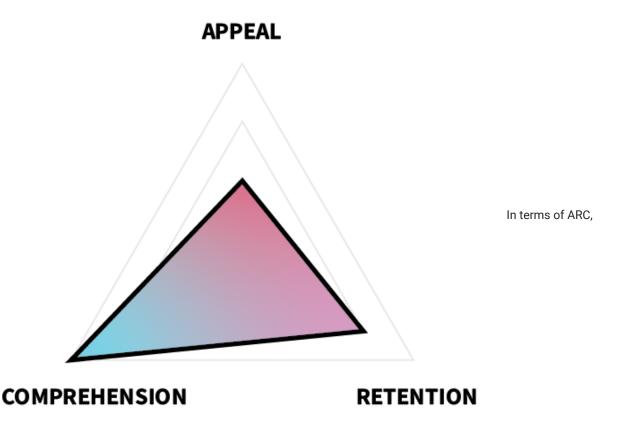
# **Icon Library**

What makes a good icon, and how can I design my own?



An icon is a simplified graphic or symbol that represents something to your learner, such as an action, idea, or entity. Icons are useful for conveying meaning to your learner quickly with low cognitive load. For instance, using a right arrow to guide your learner to the next page of a book is simpler, less-distracting, and faster than showing a button that says

"Go on to next page." As such, icons are simple, stylized representations of something you want your learner to do or to understand, and most visual learning design projects, like apps, websites, or infographics, will use icons extensively.



icons must first-and-foremost be readily discernible for what they are, meaning that comprehension is paramount, followed by retention and then appeal. This means that you should make choices in your design that favor simplicity, recognizability, and conformity to intuition and norms over novelty, detail, or complexity.

Any visual learning design project is much simpler if you start with a library of pre-existing components, such as icons, fonts, buttons, and badges, and there are many free libraries of resources online that can help you. Icons are particularly helpful, because they can be used for a variety of purposes, such as buttons, graphics, logos, and bullet points, and because the meanings of many icons have become almost universal (e.g., a right-pointing arrow means "next," an "X" means "cancel" or "delete," and three horizontal lines means "menu"). You can find great examples of many of these common icons in existing free libraries, such as <a href="Font-Awesome">Font Awesome</a> and <a href="Feather Icons">Feather Icons</a>.

However, no font library will have all of the icons you will need for every project. Also, icon sets have different themes; so, even if you find a "right arrow" icon that someone else made, it may not match the other icons you are using in your project. For these reasons, it's important to learn how to make simple icons.

### **Additional Readings**

- "Icons as Part of a Great User Experience" by Nick Babich
- "Designing for User Interfaces: Icons as Elements for Screen Design" by Manuela Langella

#### **Task**

Create your own, original library of icons using Adobe Illustrator or another program.

#### Requirements

- · Create a library of original icons.
- Use a common theme for your icons (e.g., health care, gaming, social media, camping, automotive, mathematics, science, education).
- Save your icon library as a single .ai file with separate artboards for each icon in Illustrator.
- Export all icons as .png files with a transparent background at the size 128x128px.
- Name each icon artboard and file with a short descriptive text (e.g., "right-arrow.png", "first-aid.png", "xbox-controller.png", "home.png").
- (Optional) Use this icon grid template if desired.

#### Guidelines

- **Make icons simple.** The meaning of a complex icon is difficult to discern, and icons are often used at a small scale, meaning that complexity will be lost anyway.
- Make icons obvious. Choose icons to draw that will have an obvious meaning.
- Make icons uniform. Use a similar style across all of your icons, such as similar fill and stroke options.
- Use common, symmetrical geometric shapes. Don't use an oval when a circle will do.
- Use clean angles. Stick to 30, 45, 60, and 90-degree angles whenever possible.
- **Stick with black.** Icons can be recolored later in specific situations, but to optimize reusability, keep the original files black.
- Other guidelines from Google Material Design
- Other guidelines from Apple Human Interface Design
- Other guidelines from Microsoft Design

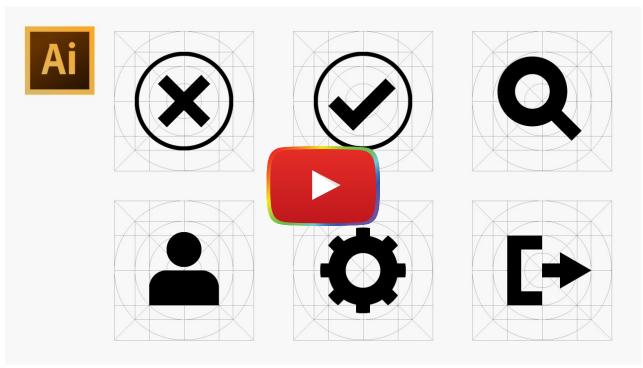
# **Tutorial Videos**

7 Rules for Icon Design



Watch on YouTube

# How to Draw Icons Using a Grid



Watch on YouTube

# **Evaluation Criteria**

	Unsatisfactory	Basic	Competent	Professional		
Appeal						
Creativity	Icons use only pre-existing shapes (e.g., circles, squares, arrows, octagons) or reflect little originality.	At least 5 icons utilize complex, combined, or original shapes.	At least 10 icons utilize complex, combined, or original shapes.	At least 15 icons utilize complex, combined, or original shapes.		
Theme	The library does not have a discernible theme or lacks continuity between icons.	The library has a discernible theme	with stylistic continuity between icons	and appropriate visuals for the theme.		
Retention						
Memorability	Icons do not appeal to intuitive or common constructs.	Visuals appeal to intuitive or common constructs	by following norms of anticipated meaning	and effectively generating new meaning as appropriate.		
Comprehension						
Recognizability	Icons are not recognizable for what they are intended to represent.	Icons are discernible for what they are intended to represent	and are unique	and instantly recognizable.		

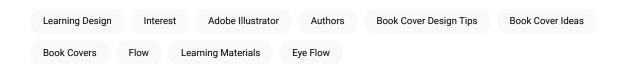


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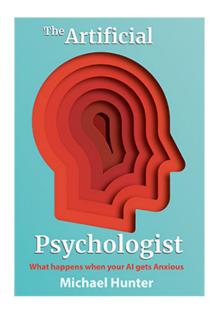
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# **Book Cover**

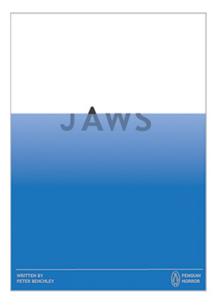
What makes a good book cover, and how can I design my own?



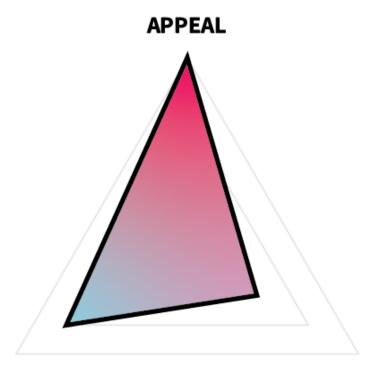








Book covers may not be the first thing we think of when we hear "learning design," but a book cover—or a similar kind of graphic for a course splash page, poster, or advertisement—can be very valuable for framing overarching learning goals and setting a tone for the learning experience. The truth of the matter is that books and other learning materials are often judged by their covers, which means that if you have not thought through how learners will first be introduced to your product, they may never use it or may simply think it's not very professional.



Book covers are

#### COMPREHENSION

#### RETENTION

used to convey information about and to inspire interest in a book's contents. In terms of ARC, book covers are primarily concerned with the appeal, followed by comprehension and then retention. This means that you should make choices in your design that favor beauty, interest, and clarity over deep understanding or connection to learners' schemas or long-term memory.

In this project, you will create a book cover either for yourself or for a fictitious client (anyone from Malcolm Gladwell to Toni Morrison).

### **Additional Readings**

- "68 Book Cover Ideas To Inspire Your Next Book" by Aja Pollock
- "Top 5 Book Cover Design Tips Independent Authors Must Know" by Abbey
- "How to Design a Great Book Cover (Ultimate Guide)" by Tucker Max

# **Task**

Create an original book cover for any book using Adobe Illustrator or another program.

### Requirements

- Your cover must include text (title, author) and graphics (drawings, images, etc.).
- You will only need to create the front cover. Do not include a spine or back cover.

#### Guidelines

- **Choose appropriate dimensions.** Books have different dimensions depending on their audience and intended reading scenario. Choose one appropriate for you, but if you're not sure, just go with 6" x 9".
- Stick with a single idea. It's easy for the cover to be overcrowded or distracting.
- Ensure that your text is clear and readable. Make it big enough, and use color effectively to draw your reader's attention.
- **Consider eye flow.** Ensure that the reader's eye will flow in an appropriate direction for your target language (top-to-bottom and left-to-right for English).
- Match tone. Match your colors, fonts, and graphics to your intended tone for your book's content.

#### **Tutorial Videos**

Technical skill-wise, book covers are very similar to event or movie posters. The tutorials here may apply to other types of works, but the tools used are readily applicable to making a book cover.

### Designing a Minimal & Flat Design Poster in Adobe illustrator



Watch on YouTube

Illustrator Vector Poster Design Tutorial



Watch on YouTube

# **Evaluation Criteria**

	Unsatisfactory	Basic	Competent	Professional		
Appeal						
Color	Color is not used or is distracting, disharmonious, or confusing.	Color is used in a non- distracting manner	that enhances visibility	and enhances meaning and aesthetics.		
Layout	The layout is either cluttered or overly sparse.	The layout gives sufficient space to all elements,	organizing them in an aesthetic manner	that fosters readability and instant recognition.		
Graphics	Few original graphics are used, or graphics are poorly constructed, not discernible, or distracting.	Original graphics are used (e.g., illustrations, graphs, icons)	that are clearly discernible for what they are	and improve aesthetics in a professional-looking manner.		
Font	Fonts are not used or are inappropriate, inconsistent, or frequently changing.	Appropriate fonts and text sizes are used	in a consistent manner	that only changes to enhance meaning (e.g. preattentive attributes).		
Retention						
Visualization	Visuals do not effectively support the memorability of the book.	Visuals effectively support memorability of the book	by grabbing viewer attention	in an unforgettable manner.		
Comprehension						
Туре	The type of book does not align well with the cover design.	The cover design matches the book contents in tone	and conveys necessary information about contents	and inspires interest.		

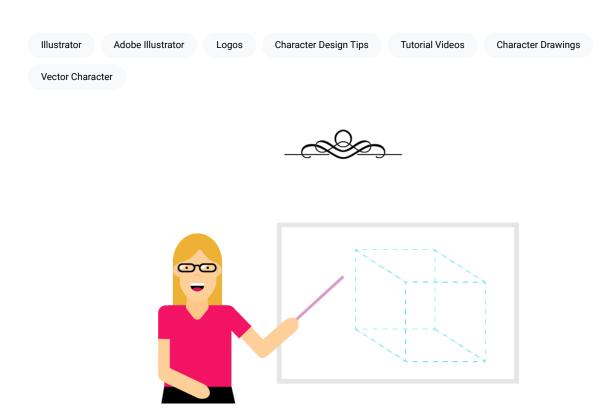


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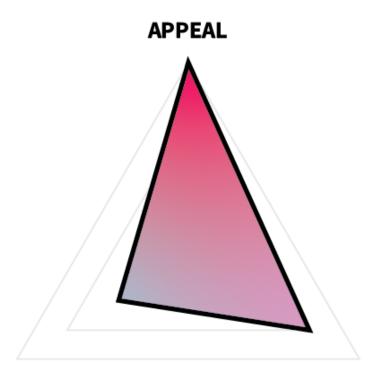
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# **Character Drawing**

What makes a good character, and how can I design my own?



Characters can be used in a variety of situations, making appearances as logos, narrators, and illustrations. They can add humanity to your product or convey a sense of narrative. They also need not be overly complex to be effective, with many of the most famous character drawings being relatively simple combinations of basic shapes (e.g., Mickey Mouse, Calvin & Hobbes, Snoopy, Mr. Peanut, the Kool-Aid Man).



### COMPREHENSION

#### RETENTION

In terms of ARC, characters should primarily be appealing in order to add personality and bring interest to your product. If you are planning on using the character in multiple settings, then it should also be memorable—emphasizing retention, followed by comprehension.

For this project, you will create a vector character on a background. Both will need to be original vector drawings and can be simple (e.g., comprised of basic shapes). Your character can also be a vector version of a famous character or person (e.g., Wonder Woman, Galileo) if you desire, but just realize that this might influence what you can do with the character later on (in terms of copyright).

## **Additional Readings**

- <u>"7 Best Character Design Tips for Web Designers" by Nataly</u>
- "27 top character design tips" by Creative Bloq Staff

#### Task

Create your own, original character and background using Adobe Illustrator or another program.

### Requirements

- Create an original character.
- Create a background.

#### Guidelines

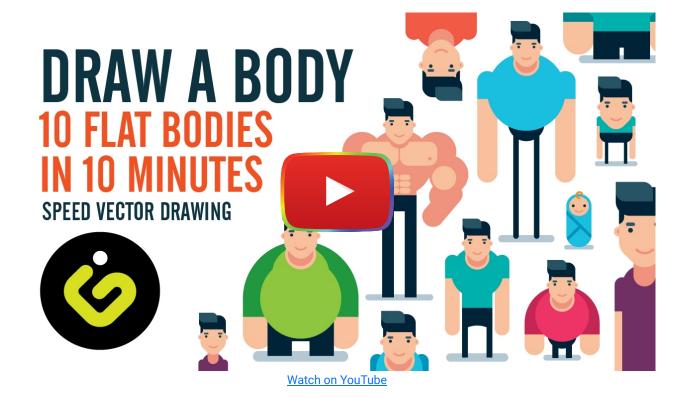
- Be creative.
- Be intentional with strokes. You may not need to use strokes on your shapes at all.
- Be simple. Avoid unnecessary details.
- Have fun!

### **Tutorial Videos**

How to Draw a Face in Illustrator



How to Draw a Body in Illustrator



# **Evaluation Criteria**

	Unsatisfactory	Basic	Competent	Professional
Color	Color is not used or is distracting, disharmonious, or confusing.	Color is used in a non- distracting manner	that enhances visibility	and enhances meaning and aesthetics.
Characterization	The character is missing key features or is indiscernible as a character.	The character is readily discernible	includes necessary features (such as eyes)	and is aesthetically pleasing.
Background	A background is not provided.	A background is provided	that aligns with the theme of the character	and enhances aesthetics.
Difficulty	The character and background reflect an extremely low level of difficulty.	The character and/or background reflect a somewhat low level of difficulty.	The character and/or background reflect a moderate level of difficulty.	The character and/or background reflect a high level of difficulty.



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# Infographic

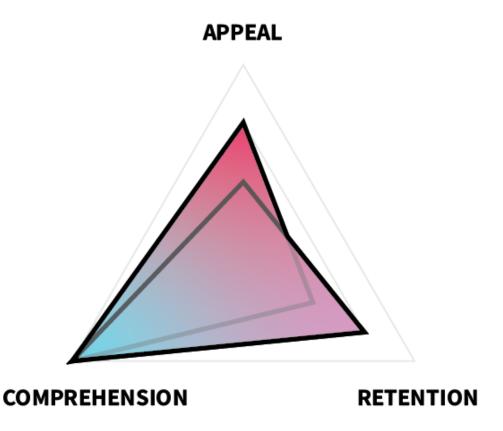
What makes a good infographic, and how can I design my own?

Social Media	Internet	Adobe Illustrator	Infographics	Tutorial Videos	Infographic Illustrator	Tutorial
Scalable Graphics	s Visual	Communication	Inf			





Infographics are a very popular method for displaying data and important information to target audiences both online and offline. Infographics come in various forms and may range from a very simple, black-and-white graph used in a scientific journal article to a highly-elaborate illustration of people, nations, or products for comparison.



In terms of ARC, the primary goal of an infographic is to help your learner comprehend the information you are providing. Some information can best be conceptualized visually (such as the relative size of the planets to one another), and infographics are uniquely suited for these types of learning scenarios, because visual communication empowers you as the designer to convey important meaning that otherwise might be lost in text.

Because infographics span a gamut of types, whether appeal or retention should be prioritized next depends on your context. Most infographics used on the internet today highly emphasize appeal to ensure that the graphic is re-shared on social media or to encourage reading, but if you have a captive audience (such as in a book or journal), then retention might be more important.

For this project, you will create an infographic to display information or data that you feel is very important and that would be better-presented graphically than as simple text.

## **Additional Readings**

- "How to Design Effective Infographics?" by Saadia Minhas
- "12 Infographic Tips That You Wish You Knew Years Ago" by Neil Patel
- "How designers do it: 15 easy steps to design an infographic from scratch" by Caitlin Jordan

#### **Task**

Create your own, original infographic using Adobe Illustrator or another program.

### Requirements

- Create an original infographic.
- Choose some information or data you feel is important (and that would be best communicated visually).
- Cite your source(s).
- Incorporate icons, text, chart/graph elements, and appropriate colors.
- Use only scalable graphics (whenever possible).
- Make the size of your infographic at leat 600x1800px or 1800x600px.

#### Guidelines

- . Be creative.
- Be simple and focused. Don't include unnecessary details or graphics.
- Be narrative-driven. Don't just throw a bunch of facts on a screen and expect it to have meaning for your audience.
- Use colors that work well together and that match your tone.
- Have fun!

#### **Tutorial Videos**

## Professional Infographic Illustrator Tutorial



Watch on YouTube

### Illustrator CC Tutorial



Watch on YouTube

# **Evaluation Criteria**

	Unsatisfactory	Basic	Competent	Professional
Appeal				
Color	Color is not used or is distracting, disharmonious, or confusing.	Color is used in a non- distracting manner	that enhances visibility	and enhances meaning and aesthetics.
Layout	The layout is either cluttered or sparse.	The layout gives sufficient space to all elements,	organizing them in an aesthetic manner	that fosters readability and instant recognition.
Graphics	Few original graphics are used, or graphics are poorly constructed, not discernible, or distracting.	Many original graphics are used (e.g., illustrations, graphs, icons)	that are clearly discernible for what they are	and improve aesthetics in a professional-looking manner.
Font	Fonts are not used or are inappropriate, inconsistent, or frequently changing.	Appropriate fonts and text sizes are used	in a consistent manner	that only changes to enhance meaning (e.g. preattentive attributes).
Retention				
Topic	The topic is unimportant, too broad, or otherwise not memorable.	The topic is important,	sufficiently focused,	and memorable.
Visualization	Visuals do not effectively support the memorability of the information/data.	Visuals effectively support memorability of the information/data	by effectively illustrating the content	in an unforgettable manner.
Comprehensi	on			
Туре	The type of infographic does not align well with the information/data presented.	The type of infographic effectively presents the content	in a manner that enhances meaning	and could not be presented as well via alternate formats.
Organization	The organization of content has no discernible flow.	The organization of content has a discernible flow	that allows for quick understanding	and enhances meaning (e.g. flowing from general concepts to specifics).
Citation	Citations for information/data are not provided.	Citations for information/data are provided	and are trustworthy	and include multiple sources.



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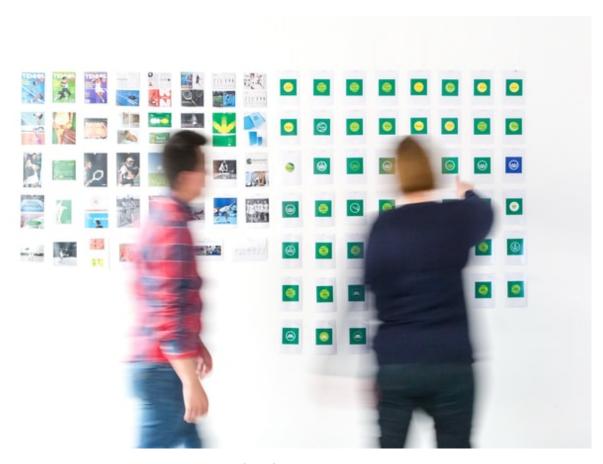
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# **Branding and Style Guides**

# **Promoting Learning Through Consistency**

Cognitiv	e Load	Internal	Branding	Cons	Style Guide	Style Sheets	Digital Products	Style
Ups	Internal	Use						





**Brand** is a word we use a lot to describe the look and feel of an organization, item, or program. Originally, brands were marks farmers placed on their animals to indicate which animals belonged to whom. With this in mind, the process of branding is asking the basic question "how will I display and communicate that I own the things I own?" Good branding

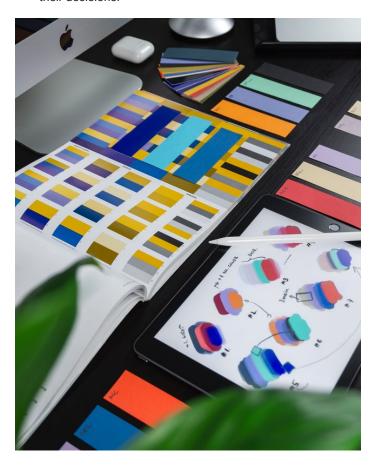
creates a sense of cohesion, a visual language that helps the people interacting with your print and digital products to quickly understand and interact without having to go through a long acclimation process. Conversely, bad branding confuses users, wastes their time, and can massively increase the cognitive load. With proper branding, people encountering your designs will know who it belongs to with little effort.

Creating and maintaining a brand requires dedicated effort and attention. One necessary tool in this process is a Style Guide. A style guide is a document or set of documents, that acts as a visual constitution on which to base all of your design decisions. With a style guide, you can maintain consistency across your organization no matter how large or small, between turnover in designers, and it smooths the process of guiding your design decisions.





- Font: A style guide will have a list of approved fonts and their uses spelled out. Typically organizations identify which fonts will function on banners or as headers while other fonts will be used in the text body. Style sheets will have rules about which fonts are used when or how often in addition to other details such as kerning, spacing, style like boldness or italics, or any other relevant detail.
- Logos: A style guide will have logos. Usually identified as a primary and a secondary logo. Often logos will have a horizontal and a vertical version or a version for use on phones and tablets.
- Icons: Good style sheets don't have a huge list of every approved icon but may provide a style guide for when and how to use them in conjunction with other graphic elements like text.
- Colors: Style guides will provide a list of approved colors, when to use them and when not to use them. A guide will provide the hex# and or names for internal use. For example, a company like UPS that has a very distinct color that is very important to their brand may take extra care to define and describe its use.
- Imagery: Often style guides will include information about how to use images within the brand. A guide might stipulate that images are always in color, with lots of space between them and other elements, and never have text overtop. Another might simply mention that images are expected to be of an appropriate resolution and can have text as a banner on a website. Maybe you only want to use images to show people and faces to bring a more warm and intimate feeling and restrict the use of landscape photos to 1 per webpage.
- Design Philosophy: This can be a little difficult to describe but with careful thought, it can provide a guiding principle for the document. What you want to do is give a general overview and big picture of how you want the design implemented. For example, do you want lots of text-heavy products or will you try to use pictures as much as possible? Perhaps your organization wants to use lots of modular elements and avoid longer columns. The possibilities are endless and it is up to the creators of the document to make the hard decisions.
- Voice: Often this has to do with the tone and the interplay of the text and graphics. Will you be playful, serious, factual, or even long-winded if the situation requires it? This way even the copywriters will have principles to guide their decisions.



A common mistake for organizations when making style guides is to try to make it on their own without first listening. Often the customers or end-users of an organization's products or services have a better idea of what the brand should be than the company. It is important to try to see yourself from an outsider's perspective through surveys, interviews, or other concrete data points before making big branding decisions.

A good visual style guide will also speed up the process of design because there will be a common ground and a starting point. With a good style guide you know what fonts to use, how to use what colors, and importantly what not to do. This illustrates a principle called **creativity within constraints.** The idea is that it is often really hard to just come up with a good design out of thin air but when we are given constraints we can focus and create within a useful space. Think of a painting; it doesn't extend infinitely because the frame borders the canvas and limits the art to useful space.

Learning can be greatly enhanced by using a style guide. Learners will be able to recognize the meaning and context of information quickly when that information is presented in a consistent manner. For example, a textbook might use a certain color to highlight a certain kind of term or a flashcard could use one font for verbs and another for nouns. These kinds of design decisions provide a vehicle for the learning outcomes to make their way into the learner. Conversely, when style is used inconsistently it can really confuse the learner. Sometimes making a really cool style takes a lot of effort, it is more important to be consistent than remarkable.

Your assignment is to create a style guide with all the appropriate elements. It should be no longer than three pages in length. You can make a guide for yourself, your organization, or even a fictional sports team. Enjoy creating the look and feel.

#### **Evaluation Criteria**

	Unsatisfactory	Basic	Competent	Professional
Appeal				
Layout	The layout is either cluttered, unorganized or sparse.	The layout groups appropriate elements together,	organizes them in an aesthetic manner	that fosters readability and instant recognition.
Retention				
Consistency	The elements on the style guide are inconsistent and do not compliment each other.	The elements are consistent	and draw on similar principles and patterns	to create a clear visual style and guide that is easy to use for designers who are not the primary author.
Philosophy	There is no discussion about the overall vision or purpose of the guide.	The guide has a statement or references to an overarching philosophy	that identifies the goals of the brand guide	and gives another designer a clear perspective on how the style guide aids the goals of the organization.
Comprehensi	on			
Logo	Logos are not included or inconsistent	Primary and secondary logos are included	and are visually appealing and consistent	and includes rules that clearly describe their uses to another designer.
Color	Colors are not included or appear to be randomly chosen.	Primary and secondary colors are included	that are coherent and complementary 	and includes rules that clearly describe their uses to another designer.
Typography	Fonts are not sufficiently included.	Fonts for headers, body text, and other typesetting rules are included	that are coherent and complementary 	and include rules that clearly describe their uses.

	Unsatisfactory	Basic	Competent	Professional
Other Assets	Other assets required by the context are not included	Additional assets are included	and are consistent with other elements	and provide useful guidance for their use and creating a coherent guide.

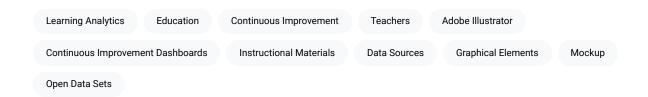


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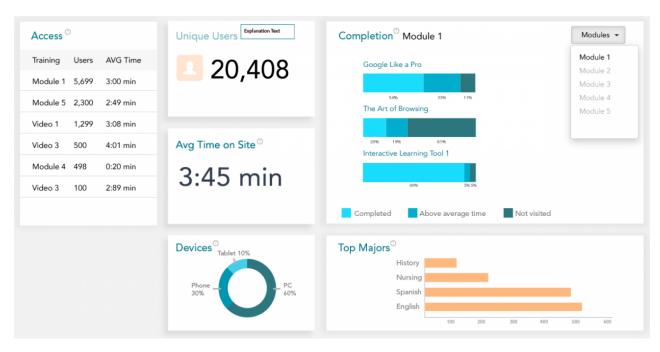
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## **Dashboard**

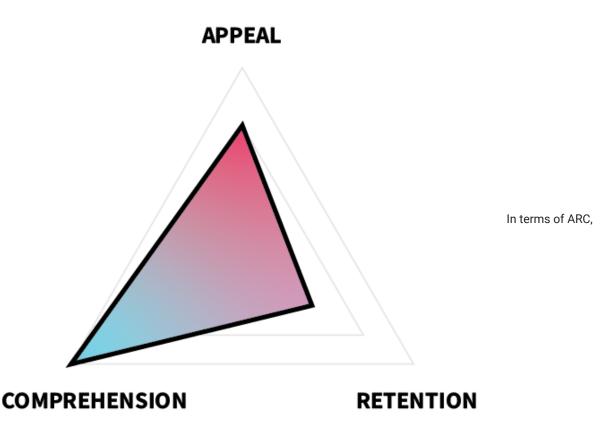
What makes a good dashboard, and how can I design my own?







With the advent of learning analytics, dashboards have become increasingly used in education to help teachers, students, administrators, and designers. There are three common types of dashboards that have received some attention: student-facing learning analytics dashboards, teacher-facing learning analytics dashboards, and designer-facing continuous improvement dashboards. Each of these types of dashboards has a unique purpose and accompanying design considerations (Kemsley, 2018), but the overarching purpose of each is to coalesce lots of data down to manageable, actionable bits and to present this information to targeted viewers in a way that will help them improve learning (either for themselves or for someone else).



all dashboards emphasize comprehension—attempting to help the viewer understand the meaning of underlying analytics data. Appeal is also very important, however, because viewing so much data can be wearying and confusing to viewers, and paying attention to design details that make dashboards pleasing and interesting will help encourage its use. Retention is the least important of the three for dashboards, because it is assumed that viewers will return to the dashboard when they need new insights on the data and that anything they see is readily actionable without having to remember details for an extended period.

For this project, you will create a mockup for a dashboard of your choice, focusing on helping either students, teachers, or designers to make sense of data.

#### **Additional Readings**

- "Continuous Improvement Dashboards" by Bill Kemsley
- "How to Design and Build a Great Dashboard" by Geckoboard
- "10 Rules for Better Dashboard Design" by Taras Bakusevych
- "Continuous Improvement of Instructional Materials" by David Wiley et al.

#### Task

Create a mockup of your own, original dashboard using Adobe Illustrator or another program.

#### Requirements

- Design with either students, teachers, or designers as your targeted viewers.
- Include all relevant information that would be useful for your targeted viewers in the context you've selected.
- You may use either real or fictional data. Some <u>fictional data sources that might be useful are available here</u>, or you may also use available open data sets.
- Use appropriate graphical elements for each presented data type.

#### Guidelines

- **Keep it simple.** There is power in simplicity. Dashboards should take messy, complex data and refine it to something that is simple and actionable.
- **Use appropriate visuals.** Different visuals have different strengths and purposes. Pie charts are great for showing representation but poor for showing change over time, while histograms are the opposite. Choose visual types that are appropriate for each type of data presented.
- **Be consistent.** Even though you may use different types of visuals, keep the overall theme and tone consistent whenever possible in terms of colors, fonts, spacing, stroke widths, and so forth.
- Plan for flow. As you present more and more on the screen, the flow of your viewers' eyes becomes increasingly important to consider, because it can be easy for them to get lost in a sea of graphs. Use element placement, spacing, and color choices (e.g., eyes are drawn to brighter and warmer colors) to facilitate flow through the dashboard.
- Build on others' work. You don't have to create everything from scratch. Use existing <u>design guides</u> and <u>user</u>
   interface <u>design kits</u> whenever possible, especially when creating buttons, drop-downs, and other interactive and common elements.

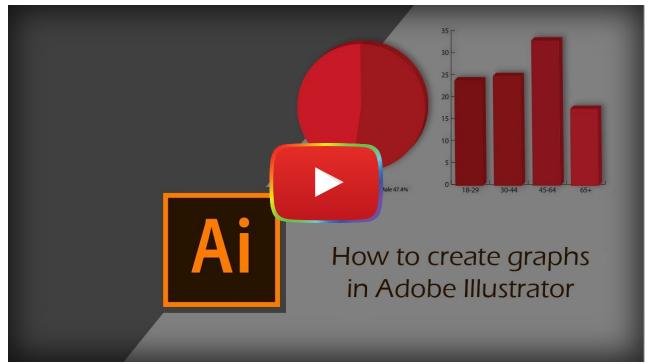
#### **Tutorial Videos**

### Creating Graphs in Adobe Illustrator



Watch on YouTube

# How to Create Graphs in Adobe Illustrator



Watch on YouTube

# Infographic Dashboard



Watch on YouTube

# **Evaluation Criteria**

	Unsatisfactory	Basic	Competent	Professional
Appeal				
Color	Color is not used or is distracting, disharmonious, or confusing.	Color is used in a non- distracting manner	that enhances visibility	and enhances meaning and aesthetics.
Layout	The layout is either cluttered or sparse.	The layout gives sufficient space to all elements,	organizing them in an aesthetic manner 	that fosters readability and instant recognition.
Graphics	Few original graphics are used, or graphics are poorly constructed, not discernible, or distracting.	Many original graphics are used (e.g., illustrations, graphs, icons)	that are clearly discernible for what they are	and improve aesthetics in a professional-looking manner.
Font	Fonts are not used or are inappropriate, inconsistent, or frequently changing.	Appropriate fonts and text sizes are used	in a consistent manner	that only changes to enhance meaning (e.g. preattentive attributes).
Retention				
Topic	The topic is unimportant, too broad, or otherwise not memorable.	The topic is important,	sufficiently focused,	and memorable.
Visualization	Visuals do not effectively support the memorability of the information/data.	Visuals effectively support memorability of the information/data	by effectively illustrating the content	in an unforgettable manner.
Citation	Citations for information/data are not provided.	Citations for information/data are provided	and are trustworthy 	and include multiple sources.
Comprehension	1			
Туре	The type of infographic does not align well with the information/data presented.	The type of infographic effectively presents the content	in a manner that enhances meaning	and could not be presented as well via alternate infographic types.
Organization	The organization of content has no discernible flow.	The organization of content has a discernible flow	that allows for quick understanding	and enhances meaning (e.g. flowing from general concepts to specifics).

# References

Kemsley, B. (2018). Continuous Improvement Dashboards. In R. Kimmons (Ed.), *The Students' Guide to Learning Design and Research*. EdTech Books. Retrieved from https://edtechbooks.org/studentguide/continuous\_improvement

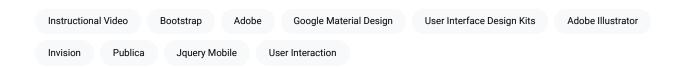


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# **Website**

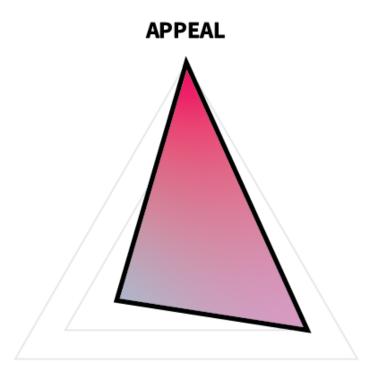
What makes a good website, and how can I design my own?







Perhaps the most common way that learning designers now reach their learners is through a website. Websites come in all shapes and sizes and serve all kinds of purposes, but for the learning designer, websites generally serve the purpose of being the shell for the content or learning experience that is being delivered.



In terms of ARC,

#### COMPREHENSION

### **RETENTION**

then, a website's primary function is to appeal to the learner and to get them to stay on the site learning. Comprehension is the least important aspect of ARC for websites, because it is anticipated that comprehension will be focused on through the modules or content in the website and not the website itself. This means that website designs should strive to be clear, sleek, and inviting and should also make it clear to the learner where they are and where they need to go to keep learning. It also means that the design goals and decisions of the website might vary from those of the content, wherein the website focuses on navigation and ease, while leaving the heavylifting of learning to the content being provided, such as an infographic or instructional video.

For this project, you will create a multi-page visual mockup for a website of your choice. You are encouraged to use existing <u>User Interface Design Kits</u> (e.g., Google Material Design, Bootstrap, jQuery UI Mobile, Publica) and your own pre-existing components (e.g., icon library, dashboard, infographic) along with Adobe Illustrator to complete this project.

#### **Task**

Create a mockup of your own original website using Adobe Illustrator or another program.

## Requirements

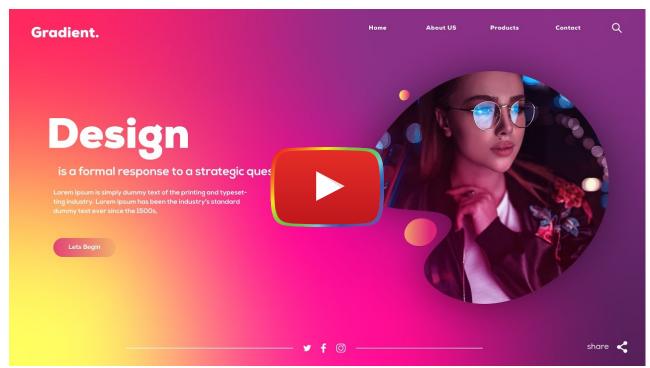
- Use a maximum width of 1280px and a minimum height of 800px.
- Create separate artboards for each page.
- Include mockups of at least 6 pages, including the following:
  - 1 homepage;
  - o 1 form submission page (e.g., login, account creation);
  - o 1 content page (e.g., item catalog, course list);
  - o 3 other pages of your choice (e.g., contact, about us, verification).
- When sharing your site, use a program that mimics user interaction and allows your viewer to navigate the site's user pathways, such as InVision or Adobe XD.

#### Guidelines

- Choose a theme. Color, image, and text choices should be consistent and complementary to your intended theme.
- **Represent the user pathway.** Choose pages that will allow your viewer to understand the user's pathway through the site.
- **Don't overuse stock photos.** If a picture is worth a thousand words, then you don't want to just include a novella's worth of gibberish on your site.
- **Include content.** Though you don't need to create all of the textual content for your site, you can populate it with placeholder text, such as <u>Lorem Ipsum</u> or <u>Bacon Ipsum</u>.
- **Don't recreate the wheel.** Use existing <u>User Interface Design Kits</u> and <u>Design Guides</u>. This will make your life easier and will also make life easier on your developers, should you ever actually build the site.

#### **Tutorial Videos**

Colorful Gradient Web UI Design in Adobe illustrator



Watch on YouTube

Illustrator Tutorial: How to Design Webpage



Watch on YouTube

# **Evaluation Criteria**

	Unsatisfactory	Basic	Competent	Professional
Layout	The layout is either cluttered or sparse.	The layout gives sufficient space to all elements,	organizing them in an aesthetic manner	that fosters readability and instant recognition.
Color	Color is not used or is distracting, disharmonious, or confusing.	Color is used in a non-distracting manner	that enhances visibility	and enhances meaning and aesthetics.
Graphics	Graphics are not used or are poorly constructed, not discernible, or distracting.	Original graphics are used (e.g., illustrations, graphs, icons)	that are clearly discernible	and improve aesthetics or enhance meaning in a professional- looking manner.
Font	Fonts are not used or are inappropriate, inconsistent, or frequently changing.	Appropriate fonts and text sizes are used	in a consistent manner	that only changes to enhance meaning.
Navigation	Navigation elements are not used or are poorly constructed.	Necessary navigation elements are clearly discernible,	logical, intuitive, 	and complete.
User Pathways	User pathways are ill- conceived, incomplete, or non-intuitive.	User pathways clearly exist	that are intuitive 	and efficient.
Scope	The mockup contains fewer than six pages of content.	The mockup includes six or more pages of content but does not include one or more of the required pages listed above.	-	The mockup includes six or more pages of content, including the pages described in the requirements above.
Presentation	The mockup is not presented in a manner that allows for	The mockup is uploaded and shared in a manner that allows for user	-	and all of the links work to allow the user to make their way through

Unsatisfactory	Basic	Competent	Professional
user navigation.	navigation		the mockup in a fully functional
			manner.

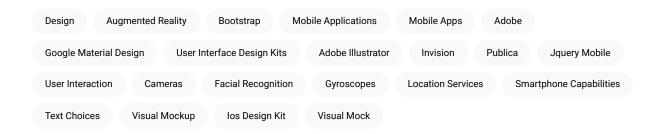


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# **Mobile Application**

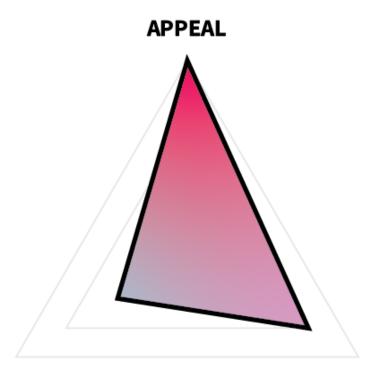
What makes a good mobile app, and how can I design my own?







Mobile applications are quickly replacing websites as a common way that learning designers now reach their learners. Mobile apps benefit from the same opportunities provided by websites but also allow the learning designer to utilize various smartphone capabilities that are not standard on desktop and laptop computers, such as location services, gyroscopes, cameras, facial recognition, augmented reality, and so forth. This means that learning designers can approach apps similar to how they approach websites, but also that apps may have many potential opportunities that are not available with websites alone.



In terms of ARC, a

#### COMPREHENSION

#### RETENTION

mobile application's emphasis will vary greatly by its purpose, but at a basic level, apps may be thought of as being similar to websites in that their primary function is to appeal to the learner and to get them to stay on the app to learn. This means that apps should strive to be clear, sleek, and inviting and should also make it clear to the learner where they are and where they need to go to keep learning

For this project, you will create a visual mockup for an iOS/Android app of your choice for a smartphone or tablet. You are encouraged to use existing <u>User Interface Design Kits</u> (e.g., iOS Design Kit, Google Material Design, Bootstrap, jQuery UI Mobile, Publica) along with Adobe Illustrator to complete this project.

#### **Task**

Create a mockup of your own, original mobile application using Adobe Illustrator or another program.

## Requirements

- Use a screen size appropriate for your target device (e.g., iPhone X would be 1125 x 2436px).
- Create separate artboards for each page.
- Include mockups of at least 6 pages, including the following:
  - 1 homepage;
  - o 1 form submission page (e.g., login, account creation);
  - 1 content page (e.g., item catalog, course list);
  - 3 other pages of your choice (e.g., contact, about us, verification).
- When sharing your app, use a program that mimics user interaction and allows your viewer to navigate the app's user pathways, such as InVision or Adobe XD.

#### Guidelines

- Choose a theme. Color, image, and text choices should be consistent and complementary to your intended theme.
- **Represent the user pathway.** Choose pages that will allow your viewer to understand the user's pathway through the app.
- **Include content.** Though you don't need to create all of the textual content for your app, you can populate it with placeholder text, such as <u>Lorem Ipsum</u> or <u>Bacon Ipsum</u>.
- **Don't recreate the wheel.** Use existing <u>User Interface Design Kits</u> and <u>Design Guides</u>. This will make your life easier and will also make life easier on your developers, should you ever actually build the app.

#### **Tutorial Videos**

### **Apps Design Tutorial**



Watch on YouTube

## UI Design in Adobe Illustrator Tutorial



Watch on YouTube

How to Design an iOS App in Adobe Illustrator UI/UX Tutorial



Watch on YouTube

# **Evaluation Criteria**

	Unsatisfactory	Basic	Competent	Professional
Layout	The layout is either cluttered or sparse.	The layout gives sufficient space to all elements,	organizing them in an aesthetic manner	that fosters readability and instant recognition.
Color	Color is not used or is distracting, disharmonious, or confusing.	Color is used in a non-distracting manner	that enhances visibility	and enhances meaning and aesthetics.
Graphics	Graphics are not used or are poorly constructed, not discernible, or distracting.	Original graphics are used (e.g., illustrations, graphs, icons)	that are clearly discernible	and improve aesthetics or enhance meaning in a professional- looking manner.
Font	Fonts are not used or are inappropriate, inconsistent, or frequently changing.	Appropriate fonts and text sizes are used	in a consistent manner	that only changes to enhance meaning.
Navigation	Navigation elements are not used or are poorly constructed.	Necessary navigation elements are clearly discernible,	logical, intuitive, 	and complete.
User Pathways	User pathways are ill- conceived, incomplete, or non-intuitive.	User pathways clearly exist	that are intuitive 	and efficient.
Scope	The mockup contains fewer than six pages of content.	The mockup includes six or more pages of content but does not include one or more of the required pages listed above.	-	The mockup includes six or more pages of content, including the pages described in the requirements above.
Presentation	The mockup is not presented in a manner that allows for user navigation.	The mockup is uploaded and shared in a manner that allows for user navigation	-	and all of the links work to allow the user to make their way through the mockup in a fully functional manner.



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